



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Administrator Extension Help

Updating Roles

5/7/2025

Updating Roles

Updating Roles

To update a role, perform the following steps:

1. In the header, go to Accounts > System > Roles.
2. In the Roles panel, find the role that you want to update, and select it. Information about the role opens in a new panel to the right of the list.
3. In the Privileges section, click the Add button.
4. The Privileges panel opens on the right. This panel lists the available privileges that you can assign to the selected role. Select the check box beside each privilege that you want to add to the role.
5. In the New panel, to the left of the Privileges panel, click the Save button to update the role.