

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Administrator Extension Help

Viewing the History of Solution Definition Files

5/6/2025

Viewing the History of Solution Definition Files

Solution packages might change over time. They might be upgraded (up-versioned) to include both minor and major changes in the solution definition. New solutions might be added, removed, or retired. Genesys Administrator Extension enables you to generate reports to track these changes.

Generating a Report on the Solution

- 1. Select a solution from the Deployed Solution List.
- 2. Click History. The History panel is displayed to the right of the Deployed Solutions List. You can filter reports by one or more of the following criteria: Time, User, Tenant, and Change.