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Genesys Administrator Extension Help

[Options](#)

Options

The Options panel enables you to set options for the object. You can perform the following actions:

- Create a new section, and add an option
- Add a new option in an existing section



Notes:

- The Section and Key fields are required, and the values for these fields must be unique in the environment.
- If you are adding an option for which there is metadata, the option value is validated.
- If an option is selected in the list when you click the New button, the dialog box will have the Section name prefilled with the name of the section containing the selected option (or the option selected first, if more than one option is selected).
- When you are modifying option values, and if there is metadata for the option, a drop-down list (for a finite set of valid values, as defined in the metadata) or edit box appears in which you enter the new value. If there is no metadata for the option, the only editing control is an edit box in which you enter the new value.

Creating a New Section and Adding an Option

To add an option in a new section, perform the following actions:

1. Select an object, and click the Options button.
2. Click the New button.
3. Enter information in the Section, Key, and Value fields.
4. Click the Save button.

Adding a New Option in an Existing Section

To add an option to an existing section, perform the following actions:

1. Select an object, and click the Options button.
2. Select an option in the section.
3. Click the New button.

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4. Correct the section name, if required, and enter an option name and option value.
5. Click the Save button to save the option.