Genesys Administrator Extension
Deployment Guide

Known Issues

5/6/2025

Known Issues

This section provides the latest information on known issues and limitations. Newer items appear at the top of this list.

- The Application Template for Genesys Administrator Extension cannot be imported into Genesys Administrator. The GAX template includes prerequisite information for role privileges, which is not supported by Genesys Administrator.

- Setup Mode cannot deploy Configuration Server and Database server on operating systems other than Windows Server 2003/2008/2012 and Red Hat Enterprise Linux 5.5/6.