Genesys Administrator Extension Deployment Guide

Auditing

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Auditing

The auditing feature writes data to Message Server about activities in Operational Parameter Management and Audio Resource Management, and Message Server writes the data to the Genesys Log database. Auditing data is made available to the GAX user by selecting the `History` option in the `Related` menu in the panel of certain items in the GAX user interface. The auditing feature reads the information from the Log database and enables you to view the change history of objects such as Personalities and Parameter Groups.