Genesys Administrator Extension Deployment Guide

Configuration Object Management

4/20/2025

Configuration Object Management

Contents

Configuration Object Management role privileges control what tasks a user can perform in the Configuration Object Management module of Genesys Administrator Extension.

Prerequisites

None

Role Privileges

Administer Users	Allows a user to read and update the Force Password Reset on Next Login option in the User Accounts section. It also allows access to the User Options, Access Control, and Accessible Objects panels. Prerequisite: `Write Users`. **Important** • The `Force Password Reset on Next Login` option only displays if Genesys Administrator Extension connects to Management Framework version 8.1.1 and above. • Please see the *Genesys 8.1 Security Deployment Guide* for more information about resetting passwords.
Administer Users Password	Allows a user to access the `Change Password` task in the `Accounts > User Accounts` panel. Prerequisite: `Read Users`. **Important** This role privilege is only available in the 8.1.400.45 release or later.
Modify User Password	Allows a user to access the `Change Password` link in the `Preferences` menu. Prerequisite: None. **Important** This role privilege is only available in the 8.1.400.51 release or later.
Read Agent Information	Allows a user to access the `Agent Information` function and to view agent information in the User Accounts section. Prerequisites: None.
Read Users	Allows a user to access the User Accounts details pane, except for `Force Password Reset on Next Login`, `User Options`, `Access Control`, `Accessible Objects`, and `Agent Information`.

	Prerequisites: None.
`Write Agent Information`	Allows a user to create and update all values on the User Accounts details pane for agents. Prerequisite: `Read Agent Information`.
`Write Users`	Allows a user to create and update all values on the User Accounts details pane except for `Force Password Reset on Next Login`, `User Options`, `Access Control`, `Accessible Objects`, and `Agent Information`. Prerequisite: `Read Users`.
`Administer Roles`	Allows a user to access the `User Options` and `Access Control` buttons. Prerequisite: `Write Roles`.
`Read Roles`	Allows a user only to read Roles. The `User Options` and `Access Control` buttons are not displayed. Prerequisite: None.
`Write Roles`	Allows a user to create, update, and delete Roles. The `User Options` and `Access Control` buttons are not displayed. Prerequisite: `Read Roles`.
`Administer Skills`	Allows a user to access the `User Options` and `Access Control` buttons. Prerequisite: `Write Skills`.
`Read Skills`	Allows a user only to read Skills. The `User Options` and `Access Control` buttons are not displayed. Prerequisite: None.
`Write Skills`	Allows a user to create, update, and delete Skills. The `User Options` and `Access Control` buttons are not displayed. Prerequisite: `Read Skills`.
`Administer Agent Groups`	Allows a user to access the `User Options` and `Access Control` buttons. Prerequisite: `Write Agent Groups`.
`Read Agent Groups`	Allows a user only to read Agent Groups. The `User Options` and `Access Control` buttons are not displayed. Prerequisite: None.
`Write Agent Groups`	Allows a user to create, update, and delete Agent Groups. The `User Options` and `Access Control` buttons are not displayed. Prerequisite: `Read Agent Groups`.
`Administer Access Groups`	Allows a user to access the `User Options` and `Access Control` buttons. Prerequisite: `Write Access Groups`.
`Read Access Groups`	Allows a user only to read Access Groups. The `User Options` and `Access Control` buttons are not displayed. Prerequisite: None.
`Write Access Groups`	Allows a user to create, update, and delete Access Groups. The `User Options` and `Access Control` buttons are not displayed. Prerequisite: `Read Access Groups`.
`Administer Capacity Rules`	Allows a user to access the `User Options` and `Access Control` buttons. Prerequisite: `Write Capacity Rules`.

Read Capacity Rules	Allows a user only to read Capacity Rules. The User Options and Access Control buttons are not displayed. Prerequisite: None.
Write Capacity Rules	Allows a user to create, update, and delete Capacity Rules. The User Options and Access Control buttons are not displayed. Prerequisite: Read Capacity Rules.
Administer Bulk Change Sets	Allows a user to access the User Options and Access Control buttons. Prerequisite: Read Bulk Change Sets.
Read Bulk Change Sets	Allows a user only to read Bulk Change Sets. The User Options and Access Control buttons are not displayed. Prerequisite: None.
Write Bulk Change Sets	Allows a user to create, update, and delete Bulk Change Sets. The User Options and Access Control buttons are not displayed. Prerequisite: Read Bulk Change Sets.
Create/Full Control of Access Groups	Full control for Access Group objects (in Configuration Manager). It allows a user to create, copy, or move an Access Group. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read Access Groups.
Delete Access Groups	Allows a user to delete Access Groups (in Configuration Manager). Prerequisite: Read Access Groups.
Modify General Options and State of Access Groups	Allows a user to modify the general options and state of Access Groups (in Configuration Manager). Prerequisite: Read Access Groups.
Modify Options/Annex of Access Groups	Allows a user to modify settings in the Options tab of Access Groups (in Configuration Manager) and view the Permissions and Dependencies tabs. Prerequisite: Read Access Groups.
Read Access Groups	Allows a user to view Access Groups (in Configuration Manager) in a list and access the object to view its details. Prerequisite: None.
Create/Full Control of Action Codes	Full control for Action Code objects. It allows a user to create, copy, or move an Action Code. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read Action Codes.
Delete Action Codes	Allows a user to delete Action Codes. Prerequisite: Read Action Codes.
Modify General Options and State of Action Codes	Allows a user to modify the general options and state of Action Codes. Prerequisite: Read Action Codes.
Modify Options/Annex of Action Codes	Allows a user to modify settings in the Options tab of Action Codes and view the Permissions and Dependencies tabs. Prerequisite: Read Action Codes.

Read Action Codes	Allows a user to view Action Codes in a list and access the object to view its details. Prerequisite: None.
Create/Full Control of Agent Groups	Full control for Agent Group objects (in Configuration Manager). It allows a user to create, copy, or move an Agent Group. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read Agent Groups.
Delete Agent Groups	Allows a user to delete Agent Groups (in Configuration Manager). Prerequisite: Read Agent Groups.
Modify General Options and State of Agent Groups	Allows a user to modify the general options and state of Agent Groups (in Configuration Manager). Prerequisite: Read Agent Groups.
Modify Options/Annex of Agent Groups	Allows a user to modify settings in the Options tab of Agent Groups (in Configuration Manager) and view the Permissions and Dependencies tabs. Prerequisite: Read Agent Groups.
Read Agent Groups	Allows a user to view Agent Groups (in Configuration Manager) in a list and access the object to view its details. Prerequisite: None.
Create/Full Control of Agent Logins	Full control for Agent Login objects. It allows a user to create, copy, or move an Agent Login. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read Agent Logins.
Delete Agent Logins	Allows a user to delete Agent Logins. Prerequisite: Read Agent Logins.
Modify General Options and State of Agent Logins	Allows a user to modify the general options and state of Agent Logins. Prerequisite: Read Agent Logins.
Modify Options/Annex of Agent Logins	Allows a user to modify settings in the Options tab of Agent Logins and view the Permissions and Dependencies tabs. Prerequisite: Read Agent Logins.
Read Agent Logins	Allows a user to view Agent Logins in a list and access the object to view its details. Prerequisite: None.
Create/Full Control of Alarm Conditions	Full control for Alarm Condition objects. It allows a user to create, copy, or move an Alarm Condition. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read Alarm Conditions.
Delete Alarm Conditions	Allows a user to delete Alarm Conditions. Prerequisite: Read Alarm Conditions.
Modify General Options and State of Alarm Conditions	Allows a user to modify the general options and state of Alarm Conditions. Prerequisite: Read Alarm Conditions.
Modify Options/Annex of Alarm Conditions	Allows a user to modify settings in the Options tab of Alarm Conditions and view the Permissions and

	Dependencies tabs. Prerequisite: Read `Alarm Conditions`.
Read Alarm Conditions	Allows a user to view Alarm Conditions in a list and access the object to view its details. Prerequisite: None.
Create/Full Control of Applications	Full control for Application objects. It allows a user to create, copy, or move an Application. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read Applications.
Delete Applications	Allows a user to delete Applications. Prerequisite: Read `Applications`.
Modify General Options and State of Applications	Allows a user to modify the general options and state of Applications. Prerequisite: Read Applications.
Modify Options/Annex of Applications	Allows a user to modify settings in the Options tab of Applications and view the Permissions and Dependencies tabs. Prerequisite: Read Applications.
Read Applications	Allows a user to view Applications in a list and access the object to view its details. Prerequisite: None.
Create/Full Control of Application Templates	Full control for Application Template objects. It allows a user to create, copy, or move an Application Template. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read `Application Templates`.
Delete Application Templates	Allows a user to delete Application Templates. Prerequisite: Read `Application Templates`.
Modify General Options and State of Application Templates	Allows a user to modify the general options and state of Application Templates. Prerequisite: Read Application Templates.
Modify Options/Annex of Application Templates	Allows a user to modify settings in the Options tab of Application Templates and view the Permissions and Dependencies tabs. Prerequisite: Read Application Templates.
Read Application Templates	Allows a user to view Application Templates in a list and access the object to view its details. Prerequisite: None.
Create/Full Control of Business Attributes	Full control for Business Attribute objects. It allows a user to create, copy, or move a Business Attribute. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read `Business Attributes`.
Delete Business Attributes	Allows a user to delete Business Attributes. Prerequisite: Read `Business Attributes`.
Modify General Options and State of Business Attributes	Allows a user to modify the general options and state of Business Attributes. Prerequisite: Read Business Attributes.

`Modify Options/Annex of Business Attributes`	Allows a user to modify settings in the Options tab of Business Attributes and view the Permissions and Dependencies tabs. Prerequisite: Read `Business Attributes`.
`Read Business Attributes`	Allows a user to view Business Attributes in a list and access the object to view its details. Prerequisite: None.
`Create/Full Control of Business Attribute Values`	Full control for Business Attribute Value objects. It allows a user to create, copy, or move a Business Attribute Value. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read `Business Attribute Values`.
`Delete Business Attribute Values`	Allows a user to delete Business Attribute Values. Prerequisite: Read `Business Attribute Values`.
`Modify General Options and State of Business Attribute Values`	Allows a user to modify the general options and state of Business Attribute Values. Prerequisite: Read `Business Attribute Values`.
`Modify Options/Annex of Business Attribute Values`	Allows a user to modify settings in the Options tab of Business Attribute Values and view the Permissions and Dependencies tabs. Prerequisite: Read `Business Attribute Values`.
`Read Business Attribute Values`	Allows a user to view Business Attribute Values in a list and access the object to view its details. Prerequisite: None.
`Create/Full Control of Calling Lists`	Full control for Calling List objects. It allows a user to create, copy, or move a Calling List. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read `Calling Lists`.
`Delete Calling Lists`	Allows a user to delete Calling Lists. Prerequisite: Read `Calling Lists`.
`Modify General Options and State of Calling Lists`	Allows a user to modify the general options and state of Calling Lists. Prerequisite: Read `Calling Lists`.
`Modify Options/Annex of Calling Lists`	Allows a user to modify settings in the Options tab of Calling Lists and view the Permissions and Dependencies tabs. Prerequisite: Read `Calling Lists`.
`Read Calling Lists`	Allows a user to view Calling Lists in a list and access the object to view its details. Prerequisite: None.
`Create/Full Control of Campaign Groups`	Full control for Campaign Group objects. It allows a user to create, copy, or move a Campaign Group. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read `Campaign Groups`.
`Delete Campaign Groups`	Allows a user to delete Campaign Groups. Prerequisite: Read `Campaign Groups`.
`Modify General Options and State of`	Allows a user to modify the general options and

`Campaign Groups`	state of Campaign Groups. Prerequisite: Read `Campaign Groups`.
`Modify Options/Annex of Campaign Groups`	Allows a user to modify settings in the Options tab of Campaign Groups and view the Permissions and Dependencies tabs. Prerequisite: Read `Campaign Groups`.
`Read Campaign Groups`	Allows a user to view Campaign Groups in a list and access the object to view its details. Prerequisite: None.
`Create/Full Control of Campaigns`	Full control for Campaign objects. It allows a user to create, copy, or move a Campaign. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read `Campaigns`.
`Delete Campaigns`	Allows a user to delete Campaigns. Prerequisite: Read `Campaigns`.
`Modify General Options and State of Campaigns`	Allows a user to modify the general options and state of Campaigns. Prerequisite: Read `Campaigns`.
`Modify Options/Annex of Campaigns`	Allows a user to modify settings in the Options tab of Campaigns and view the Permissions and Dependencies tabs. Prerequisite: Read `Campaigns`.
`Read Campaigns`	Allows a user to view Campaigns in a list and access the object to view its details. Prerequisite: None.
`Create/Full Control of Capacity Rules`	Full control for Capacity Rule objects (in Configuration Manager). It allows a user to create, copy, or move a Capacity Rule. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read `Capacity Rules`.
`Delete Capacity Rules`	Allows a user to delete Capacity Rules (in Configuration Manager). Prerequisite: Read `Capacity Rules`.
`Modify General Options and State of Capacity Rules`	Allows a user to modify the general options and state of Capacity Rules (in Configuration Manager). Prerequisite: Read `Capacity Rules`.
`Modify Options/Annex of Capacity Rules`	Allows a user to modify settings in the Options tab of Capacity Rules (in Configuration Manager) and view the Permissions and Dependencies tabs. Prerequisite: Read `Capacity Rules`.
`Read Capacity Rules`	Allows a user to view Capacity Rules (in Configuration Manager) in a list and access the object to view its details. Prerequisite: None.
`Create/Full Control of Configuration Units`	Full control for Configuration Units. It allows a user to create, copy, or move a Configuration Unit. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read `Configuration Units`.
`Modify General Options and State of Configuration Units`	Allows a user to modify the general options and state of Configuration Units. Prerequisite: Read `Configuration Units`.
`Read Configuration Units`	Allows a user to view Configuration Units.

	Prerequisite: None.
Create/Full Control of DN Groups	Full control for DN Group objects. It allows a user to create, copy, or move a DN Group. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read DN Groups.
Delete DN Groups	Allows a user to delete DN Groups. Prerequisite: Read DN Groups.
Modify General Options and State of DN Groups	Allows a user to modify the general options and state of DN Groups. Prerequisite: Read DN Groups.
Modify Options/Annex of DN Groups	Allows a user to modify settings in the Options tab of DN Groups and view the Permissions and Dependencies tabs. Prerequisite: Read DN Groups.
Read DN Groups	Allows a user to view DN Groups in a list and access the object to view its details. Prerequisite: None.
Create/Full Control of DNs	Full control for DN objects. It allows a user to create, copy, or move a DN. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read DNs.
Delete DNs	Allows a user to delete DNs. Prerequisite: Read DNs.
Modify General Options and State of DNs	Allows a user to modify the general options and state of DNs. Prerequisite: Read DNs.
Modify Options/Annex of DNs	Allows a user to modify settings in the Options tab of DNs and view the Permissions and Dependencies tabs. Prerequisite: Read DNs.
Read DNs	Allows a user to view DNs in a list and access the object to view its details. Prerequisite: None.
Create/Full Control of Fields	Full control for Field objects. It allows a user to create, copy, or move a Field. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read Fields.
Delete Fields	Allows a user to delete Fields. Prerequisite: Read Fields.
Modify General Options and State of Fields	Allows a user to modify the general options and state of Fields. Prerequisite: Read Fields.
Modify Options/Annex of Fields	Allows a user to modify settings in the Options tab of Fields and view the Permissions and Dependencies tabs. Prerequisite: Read Fields.
Read Fields	Allows a user to view Fields in a list and access the object to view its details. Prerequisite: None.
Create/Full Control of Filters	Full control for Filter objects. It allows a user to create, copy, or move a Filter. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read Filters.
Delete Filters	Allows a user to delete Filters. Prerequisite: Read Filters.
Modify General Options and State of Filters	Allows a user to modify the general options and

	state of Filters. Prerequisite: Read `Filters`.
`Modify Options/Annex of Filters`	Allows a user to modify settings in the Options tab of Filters and view the Permissions and Dependencies tabs. Prerequisite: Read `Filters`.
`Read Filters`	Allows a user to view Filters in a list and access the object to view its details. Prerequisite: None.
`Create/Full Control of Folders`	Full control for Folders. It allows a user to create, copy, or move a Folder. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read `Folders`.
`Modify General Options and State of Folders`	Allows a user to modify the general options and state of Folders. Prerequisite: Read `Folders`.
`Read Folders`	Allows a user to view Folders. Prerequisite: None.
`Create/Full Control of Formats`	Full control for Format objects. It allows a user to create, copy, or move a Format. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read `Formats`.
`Delete Formats`	Allows a user to delete Formats. Prerequisite: Read `Formats`.
`Modify General Options and State of Formats`	Allows a user to modify the general options and state of Formats. Prerequisite: Read `Formats`.
`Modify Options/Annex of Formats`	Allows a user to modify settings in the Options tab of Formats and view the Permissions and Dependencies tabs. Prerequisite: Read `Formats`.
`Read Formats`	Allows a user to view Formats in a list and access the object to view its details. Prerequisite: None.
`Create/Full Control of Hosts`	Full control for Host objects. It allows a user to create, copy, or move a Host. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read `Hosts`.
`Delete Hosts`	Allows a user to delete Hosts. Prerequisite: Read `Hosts`.
`Modify General Options and State of Hosts`	Allows a user to modify the general options and state of Hosts. Prerequisite: Read `Hosts`.
`Modify Options/Annex of Hosts`	Allows a user to modify settings in the Options tab of Hosts and view the Permissions and Dependencies tabs. Prerequisite: Read `Hosts`.
`Read Hosts`	Allows a user to view Hosts in a list and access the object to view its details. Prerequisite: None.
`Create/Full Control of IVR Ports`	Full control for IVR Port objects. It allows a user to create, copy, or move an IVR Port. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read `IVR Ports`.
`Delete IVR Ports`	Allows a user to delete IVR Ports. Prerequisite: Read `IVR Ports`.
`Modify General Options and State of IVR Ports`	Allows a user to modify the general options and state of IVR Ports. Prerequisite: Read `IVR Ports`.
`Modify Options/Annex of IVR Ports`	Allows a user to modify settings in the Options tab

	of IVR Ports and view the Permissions and Dependencies tabs. Prerequisite: Read IVR Ports.
Read IVR Ports	Allows a user to view IVR Ports in a list and access the object to view its details. Prerequisite: None.
Create/Full Control of IVRs	Full control for IVR objects. It allows a user to create, copy, or move an IVR. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read IVRs.
Delete IVRs	Allows a user to delete IVRs. Prerequisite: Read IVRs.
Modify General Options and State of IVRs	Allows a user to modify the general options and state of IVRs. Prerequisite: Read IVRs.
Modify Options/Annex of IVRs	Allows a user to modify settings in the Options tab of IVRs and view the Permissions and Dependencies tabs. Prerequisite: Read IVRs.
Read IVRs	Allows a user to view IVRs in a list and access the object to view its details. Prerequisite: None.
Create/Full Control of Objective Tables	Full control for Objective Table objects. It allows a user to create, copy, or move an Objective Table. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read Objective Tables.
Delete Objective Tables	Allows a user to delete Objective Tables. Prerequisite: Read Objective Tables.
Modify General Options and State of Objective Tables	Allows a user to modify the general options and state of Objective Tables. Prerequisite: Read Objective Tables.
Modify Options/Annex of Objective Tables	Allows a user to modify settings in the Options tab of Objective Tables and view the Permissions and Dependencies tabs. Prerequisite: Read Objective Tables.
Read Objective Tables	Allows a user to view Objective Tables in a list and access the object to view its details. Prerequisite: None.
Create/Full Control of Persons	Full control for Person objects (in Configuration Manager). It allows a user to create, copy, or move a Person. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read Persons.
Delete Persons	Allows a user to delete Persons (in Configuration Manager). Prerequisite: Read Persons.
Modify General Options and State of Persons	Allows a user to modify the general options and state of Persons (in Configuration Manager). Prerequisite: Read Persons.
Modify Options/Annex of Persons	Allows a user to modify settings in the Options tab of Persons (in Configuration Manager) and view the Permissions and Dependencies tabs. Prerequisite: Read Persons.
Read Persons	Allows a user to view Persons (in Configuration

	Manager) in a list and access the object to view its details. Prerequisite: None.
`Create/Full Control of Place Groups`	Full control for Place Group objects. It allows a user to create, copy, or move a Place Group. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read Place Groups.
`Delete Place Groups`	Allows a user to delete Place Groups. Prerequisite: Read Place Groups.
`Modify General Options and State of Place Groups`	Allows a user to modify the general options and state of Place Groups. Prerequisite: Read Place Groups.
`Modify Options/Annex of Place Groups`	Allows a user to modify settings in the Options tab of Place Groups and view the Permissions and Dependencies tabs. Prerequisite: Read Place Groups.
`Read Place Groups`	Allows a user to view Place Groups in a list and access the object to view its details. Prerequisite: None.
`Create/Full Control of Places`	Full control for Place objects. It allows a user to create, copy, or move a Place. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read Places.
`Delete Places`	Allows a user to delete Places. Prerequisite: Read Places.
`Modify General Options and State of Places`	Allows a user to modify the general options and state of Places. Prerequisite: Read Places.
`Modify Options/Annex of Places`	Allows a user to modify settings in the Options tab of Places and view the Permissions and Dependencies tabs. Prerequisite: Read Places.
`Read Places`	Allows a user to view Places in a list and access the object to view its details. Prerequisite: None.
`Create/Full Control of Roles`	Full control for Role objects (in Configuration Manager). It allows a user to create, copy, or move a Role. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read Roles.
`Delete Roles`	Allows a user to delete Roles (in Configuration Manager). Prerequisite: Read Roles.
`Modify General Options and State of Roles`	Allows a user to modify the general options and state of Roles (in Configuration Manager). Prerequisite: Read Roles.
`Modify Options/Annex of Roles`	Allows a user to modify settings in the Options tab of Roles (in Configuration Manager) and view the Permissions and Dependencies tabs. Prerequisite: Read Roles.
`Read Roles`	Allows a user to view Roles (in Configuration Manager) in a list and access the object to view its details. Prerequisite: None.

`Create/Full Control of Scripts`	Full control for Script objects. It allows a user to create, copy, or move a Script. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read `Scripts`.
`Delete Scripts`	Allows a user to delete Scripts. Prerequisite: Read `Scripts`.
`Modify General Options and State of Scripts`	Allows a user to modify the general options and state of Scripts. Prerequisite: Read `Scripts`.
`Modify Options/Annex of Scripts`	Allows a user to modify settings in the Options tab of Scripts and view the Permissions and Dependencies tabs. Prerequisite: Read `Scripts`.
`Read Scripts`	Allows a user to view Scripts in a list and access the object to view its details. Prerequisite: None.
`Create/Full Control of Sites`	Full control for Sites. It allows a user to create, copy, or move a Site. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read `Sites`.
`Modify General Options and State of Sites`	Allows a user to modify the general options and state of Sites. Prerequisite: Read `Sites`.
`Read Sites`	Allows a user to view Sites. Prerequisite: None.
`Create/Full Control of Skills`	Full control for Skill objects (in Configuration Manager). It allows a user to create, copy, or move a Skill. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read `Skills`.
`Delete Skills`	Allows a user to delete Skills (in Configuration Manager). Prerequisite: Read `Skills`.
`Modify General Options and State of Skills`	Allows a user to modify the general options and state of Skills (in Configuration Manager). Prerequisite: Read `Skills`.
`Modify Options/Annex of Skills`	Allows a user to modify settings in the Options tab of Skills (in Configuration Manager) and view the Permissions and Dependencies tabs. Prerequisite: Read `Skills`.
`Read Skills`	Allows a user to view Skills (in Configuration Manager) in a list and access the object to view its details. Prerequisite: None.
`Create/Full Control of Solutions`	Full control for Solution objects. It allows a user to create, copy, or move a Solution. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read `Solutions`.
`Delete Solutions`	Allows a user to delete Solutions. Prerequisite: Read `Solutions`.
`Modify General Options and State of Solutions`	Allows a user to modify the general options and state of Solutions. Prerequisite: Read `Solutions`.
`Modify Options/Annex of Solutions`	Allows a user to modify settings in the Options tab of Solutions and view the Permissions and Dependencies tabs. Prerequisite: Read `Solutions`.
`Read Solutions`	Allows a user to view Solutions in a list and access

	the object to view its details. Prerequisite: None.
`Create/Full Control of Statistical Days`	Full control for Statistical Day objects. It allows a user to create, copy, or move a Statistical Day. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read `Statistical Days`.
`Delete Statistical Days`	Allows a user to delete Statistical Days. Prerequisite: Read `Statistical Days`.
`Modify General Options and State of Statistical Days`	Allows a user to modify the general options and state of Statistical Days. Prerequisite: Read `Statistical Days`.
`Modify Options/Annex of Statistical Days`	Allows a user to modify settings in the Options tab of Statistical Days and view the Permissions and Dependencies tabs. Prerequisite: Read `Statistical Days`.
`Read Statistical Days`	Allows a user to view Statistical Days in a list and access the object to view its details. Prerequisite: None.
`Create/Full Control of Statistical Tables`	Full control for Statistical Table objects. It allows a user to create, copy, or move a Statistical Table. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read `Statistical Tables`.
`Delete Statistical Tables`	Allows a user to delete Statistical Tables. Prerequisite: Read `Statistical Tables`.
`Modify General Options and State of Statistical Tables`	Allows a user to modify the general options and state of Statistical Tables. Prerequisite: Read `Statistical Tables`.
`Modify Options/Annex of Statistical Tables`	Allows a user to modify settings in the Options tab of Statistical Tables and view the Permissions and Dependencies tabs. Prerequisite: Read `Statistical Tables`.
`Read Statistical Tables`	Allows a user to view Statistical Tables in a list and access the object to view its details. Prerequisite: None.
`Create/Full Control of Switches`	Full control for Switch objects. It allows a user to create, copy, or move a Switch. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read `Switches`.
`Delete Switches`	Allows a user to delete Switches. Prerequisite: Read `Switches`.
`Modify General Options and State of Switches`	Allows a user to modify the general options and state of Switches. Prerequisite: Read `Switches`.
`Modify Options/Annex of Switches`	Allows a user to modify settings in the Options tab of Switches and view the Permissions and Dependencies tabs. Prerequisite: Read `Switches`.
`Read Switches`	Allows a user to view Switches in a list and access the object to view its details. Prerequisite: None.
`Create/Full Control of Switching Offices`	Full control for Switching Office objects. It allows a

	user to create, copy, or move a Switching Office. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read `Switching Offices`.
`Delete Switching Offices`	Allows a user to delete Switching Offices. Prerequisite: Read `Switching Offices`.
`Modify General Options and State of Switching Offices`	Allows a user to modify the general options and state of Switching Offices. Prerequisite: Read `Switching Offices`.
`Modify Options/Annex of Switching Offices`	Allows a user to modify settings in the Options tab of Switching Offices and view the Permissions and Dependencies tabs. Prerequisite: Read `Switching Offices`.
`Read Switching Offices`	Allows a user to view Switching Offices in a list and access the object to view its details. Prerequisite: None.
`Create/Full Control of Table Accesses`	Full control for Table Access objects. It allows a user to create, copy, or move a Table Access. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read `Table Accesses`.
`Delete Table Accesses`	Allows a user to delete Table Accesses. Prerequisite: Read `Table Accesses`.
`Modify General Options and State of Table Accesses`	Allows a user to modify the general options and state of Table Accesses. Prerequisite: Read `Table Accesses`.
`Modify Options/Annex of Table Accesses`	Allows a user to modify settings in the Options tab of Table Accesses and view the Permissions and Dependencies tabs. Prerequisite: Read `Table Accesses`.
`Read Table Accesses`	Allows a user to view Table Accesses in a list and access the object to view its details. Prerequisite: None.
`Create/Full Control of Tenants`	Full control for Tenant objects. It allows a user to create, copy, or move a Tenant. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read `Tenants`.
`Delete Tenants`	Allows a user to delete Tenants. Prerequisite: Read `Tenants`.
`Modify General Options and State of Tenants`	Allows a user to modify the general options and state of Tenants. Prerequisite: Read `Tenants`.
`Modify Options/Annex of Tenants`	Allows a user to modify settings in the Options tab of Tenants and view the Permissions and Dependencies tabs. Prerequisite: Read `Tenants`.
`Read Tenants`	Allows a user to view Tenants in a list and access the object to view its details. Prerequisite: None.
`Create/Full Control of Time Zones`	Full control for Time Zone objects. It allows a user to create, copy, or move a Time Zone. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read `Time`

	Zones.
Delete Time Zones	Allows a user to delete Time Zones. Prerequisite: Read Time Zones.
Modify General Options and State of Time Zones	Allows a user to modify the general options and state of Time Zones. Prerequisite: Read Time Zones.
Modify Options/Annex of Time Zones	Allows a user to modify settings in the Options tab of Time Zones and view the Permissions and Dependencies tabs. Prerequisite: Read Time Zones.
Read Time Zones	Allows a user to view Time Zones in a list and access the object to view its details. Prerequisite: None.
Create/Full Control of Transactions	Full control for Transaction objects. It allows a user to create, copy, or move a Transaction. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read Transactions.
Delete Transactions	Allows a user to delete Transactions. Prerequisite: Read Transactions.
Modify General Options and State of Transactions	Allows a user to modify the general options and state of Transactions. Prerequisite: Read Transactions.
Modify Options/Annex of Transactions	Allows a user to modify settings in the Options tab of Transactions and view the Permissions and Dependencies tabs. Prerequisite: Read Transactions.
Read Transactions	Allows a user to view Transactions in a list and access the object to view its details. Prerequisite: None.
Create/Full Control of Treatments	Full control for Treatment objects. It allows a user to create, copy, or move a Treatment. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: Read Treatments.
Delete Treatments	Allows a user to delete Treatments. Prerequisite: Read Treatments.
Modify General Options and State of Treatments	Allows a user to modify the general options and state of Treatments. Prerequisite: Read Treatments.
Modify Options/Annex of Treatments	Allows a user to modify settings in the Options tab of Treatments and view the Permissions and Dependencies tabs. Prerequisite: Read Treatments.
Read Treatments	Allows a user to view Treatments in a list and access the object to view its details. Prerequisite: None.
Create/Full Control of Voice Platform Profiles	Full control for Voice Platform Profile objects. It allows a user to create, copy, or move a Voice Platform Profile. It also allows a user to modify

	settings in the Permissions tab and view dependencies. Prerequisite: `Read Voice Platform Profiles`.
`Delete Voice Platform Profiles`	Allows a user to delete Voice Platform Profiles. Prerequisite: `Read Voice Platform Profiles`.
`Modify General Options and State of Voice Platform Profiles`	Allows a user to modify the general options and state of Voice Platform Profiles. Prerequisite: `Read Voice Platform Profiles`.
`Modify Options/Annex of Voice Platform Profiles`	Allows a user to modify settings in the Options tab of Voice Platform Profiles and view the Permissions and Dependencies tabs. Prerequisite: `Read Voice Platform Profiles`.
`Read Voice Platform Profiles`	Allows a user to view Voice Platform Profiles in a list and access the object to view its details. Prerequisite: None.
`Create/Full Control of Voice Prompts`	Full control for Voice Prompt objects. It allows a user to create, copy, or move a Voice Prompt. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: `Read Voice Prompts`.
`Delete Voice Prompts`	Allows a user to delete Voice Prompts. Prerequisite: `Read Voice Prompts`.
`Modify General Options and State of Voice Prompts`	Allows a user to modify the general options and state of Voice Prompts. Prerequisite: `Read Voice Prompts`.
`Modify Options/Annex of Voice Prompts`	Allows a user to modify settings in the Options tab of Voice Prompts and view the Permissions and Dependencies tabs. Prerequisite: `Read Voice Prompts`.
`Read Voice Prompts`	Allows a user to view Voice Prompts in a list and access the object to view its details. Prerequisite: None.