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Genesys Administrator Extension Deployment Guide

Upgrading GAX

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Upgrading GAX

This section describes how to upgrade from previous versions of GAX to the current version.

Important

Genesys Administrator Extension uses an embedded instance of Jetty for web-server functions, whereas previous releases have used Tomcat. The following upgrade procedures explain how to upgrade GAX to use Jetty. To continue using Tomcat, you must remove the old <Tomcat Home>/webapps/gax folder and copy the new gax.war file from the GAX installation folder to the <Tomcat Home>/webapps folder.

Upgrading from 8.1.x to 8.1.4

This section contains two procedures. Use the one that applies to your system:

- [Upgrading to the latest Genesys Administrator Extension for Management Framework 8.1.1 or higher.](#)
- [Upgrading to the latest Genesys Administrator Extension for Management Framework 8.1.0 or lower](#)

The following are the generalized steps to upgrade GAX 8.1.x to GAX 8.1.4:

1. Stop GAX.
2. Install the GAX IP. See [Deploying Genesys Administrator Extension](#) for more information.
3. Execute all applicable database upgrade scripts, if necessary.
4. Run Setup Mode. See [Deploying Genesys Administrator Extension \(Existing Deployment\)](#) for more information.
5. Re-install plug-ins that were previously used with GAX 8.1.3. These plug-ins will not function unless they are re-installed after you upgrade to GAX 8.1.4. To re-install these plug-ins:
 - i. Use GAX to upload and re-install the plug-in. Refer to [Managing Plug-ins](#) for more information.
 - ii. Copy the plug-in's .jar file from the GAX 8.1.3 folder to the GAX 8.1.4 folder.
6. Restart GAX.

Important

- You must upload the plug-in installation package into GAX if the plug-in contains new privileges.

- If you are migrating from Tomcat to Jetty, you might need to update the paths used in the asd **configuration options** if they refer to the {CATALINA_HOME} variable that was previously used by Tomcat.