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Genesys Administrator Extension Help

Deleting Audio Resources

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Deleting Audio Resources

Warning

- If you delete an Audio Resource, all Audio Resource Files that are associated with it are also deleted.
- If you are deleting an Audio Resource that is being used by Operational Parameter Management, and this Audio Resource being used by one or more parameters or Parameter Groups, a message is displayed that indicates this fact. When this happens, you can either cancel the deletion or force the deletion.

To delete an Audio Resource:

1. In the header, go to Operations > Audio Resources > Audio Resources.
2. Select the Audio Resource that you want to delete.
3. In the <audio resource name> panel, click Delete.
4. In the Confirm Deletion dialog box, do one of the following:
 - a. To delete the Audio Resource and its Audio Resource Files, click OK.
 - b. To not delete the Audio Resource and its Audio Resource Files, click Cancel.