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Genesys Administrator Extension Help

Deploying Audio Resources

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Deploying Audio Resources

The Deployment tab consists of two lists, as follows:

- Tenants with deployment — Shows tenants to whom this Audio Resource has been deployed.
- Tenants available — Shows the available tenants to whom this Audio Resource has not been deployed.

Important

Audio Resources marked as **Private** cannot be deployed.

To deploy Audio Resource to tenants, complete the following steps:

1. In the Audio Resource List screen, select the Audio Resource that you want to deploy.
2. In the <audio resource name> panel, select Deployments from the Related menu.
3. In the Audio Resource Deployment panel that is displayed to the right of the Audio Resource List screen, click Add.
4. In the Tenants panel, click the check boxes that are displayed beside the tenant names, to specify one or more target tenants to which you want to deploy the selected audio resources.
5. In the Audio Resource Deployment panel, click Next. The audio resources are deployed.
6. Review the summary, and click Finish.
7. Click Close.

To bulk deploy Audio Resource to tenants, complete the following steps:

1. In the Audio Resource List screen, click the check boxes that are displayed beside the Audio Resources that you want to deploy.
2. Click Deploy.
3. In the Bulk Audio Resource Deployment panel that is displayed to the right of the Audio Resource List screen, click Add.
4. In the Tenants panel, click the check boxes that are displayed beside the tenant names, to specify one or more target tenants to which you want to deploy the selected audio resources.
5. In the Bulk Audio Resource Deployment panel, click Next. The audio resources are deployed.
6. Review the summary, and click Finish.
7. Click Close.

To remove the selected Audio Resource from a tenant to which it was deployed, complete the following steps:

1. In the Audio Resource List screen, find the tenant that is using the audio resource that you want to

remove.

2. Select the audio resource.
3. In the <audio resource name> panel, select the tenant in the Tenants who Currently see this AR list.
4. Click Remove.
5. In the Audio Resource Deployment panel, click Next. The audio resource is removed.
6. Review the summary, and click Finish.
7. Click Close.