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Genesys Administrator Extension Help

Adding Links to the Navigation Bar

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Additional links can be added to the Navigation Bar by editing the configuration options of the default Application object.

Adding Custom Links

1. Go to Configuration > System > Configuration Manager.
2. Click Applications. The Applications list displays.
3. Click the default client Application object in the list to edit the object.

Important

The default client Application name is defined in the options for the GAX Application object, in the General section. It is typically named default, but it might have another name in your environment.

4. Click the Application Options tab.
5. Click Add.
6. In the pop-up window, enter the following information:
 - Section—You must enter the following: `ga_preferences.navigation`
 - Key—You must enter the following: `categories`
 - Value—Enter the number of additional category items to add to the Navigation Bar. For example, to add one category item, set the value to 1.

Important

It is possible to enter 0 (zero), if you do not want to add additional category items to the Navigation Bar.

- Click OK.
7. Click Add.
 8. In the pop-up window, enter the following information:
 - Section—You must enter the following: `ga_preferences.navigation`
 - Key—You must enter the following: `items`
 - Value—Enter the number of additional links to add to the category item that you created in Step 6. For example, to add one link item, set the value to 1.
 - Click OK.

Defining Category Items

For each category item, you must create an additional option that defines the parent category, an ID for the new category item, and a display name. Perform the following steps to define each category item.

1. Click Add.
2. In the pop-up window, enter the following information:
 - Section—You must enter the following: `ga_preferences.navigation_categories_0`
 - Key—You must enter the following: `category`
 - Value—Enter the name of the category to add to the Navigation Bar. For example: `custom`. You can also specify existing category items. For example, to add a menu item under the Configuration category item, enter `config`.
 - Click OK.
3. Click Add.
4. In the pop-up window, enter the following information:
 - Section—You must enter the following: `ga_preferences.navigation_categories_0`
 - Key—You must enter the following: `name`
 - Value—Enter an ID for the category to add to the Navigation Bar. For example: `custom`
 - Click OK.
5. Click Add.
6. In the pop-up window, enter the following information:
 - Section—You must enter the following: `ga_preferences.navigation_categories_0`
 - Key—You must enter the following: `title`
 - Value—Enter the name of the category to add to the Navigation Bar. For example: `Custom Links`
 - Click OK.

Important

Repeat the procedure above for additional category items. You must increment the Section name for each category item. For example, if you want to define three category items, the Section names are:

- `ga_preferences.navigation_categories_0`
- `ga_preferences.navigation_categories_1`
- `ga_preferences.navigation_categories_2`

Defining Link Items

For each link item, you must create an additional option that defines the parent category, privilege, title, and URL. Perform the following steps to define each link item.

1. Click Add.
2. In the pop-up window, enter the following information:
 - Section—You must enter the following: `ga_preferences.navigation_items_0`
 - Key—You must enter the following: `category`
 - Value—Enter the name of the category to which to add this link. For example: `custom`. You can also specify existing category items. For example, to add a link item under the Configuration category item, enter `config`.
 - Click OK.
3. Click Add.
4. In the pop-up window, enter the following information:
 - Section—You must enter the following: `ga_preferences.navigation_items_0`
 - Key—You must enter the following: `privilege`
 - Value—Enter the name of the privilege that dictates if the item is shown to a user. For example: `CUSTOM_LINK`

Important

Refer to [Assigned Privileges](#) to learn more about assigning privileges.

- Click OK.
5. Click Add.
 6. In the pop-up window, enter the following information:
 - Section—You must enter the following: `ga_preferences.navigation_items_0`
 - Key—You must enter the following: `title`
 - Value—Enter the name of the link item to add to the Navigation Bar. For example: `Genesys`
 - Click OK.
 7. Click Add.
 8. In the pop-up window, enter the following information:
 - Section—You must enter the following: `ga_preferences.navigation_items_0`
 - Key—You must enter the following: `url`
 - Value—Enter the URL to which the link item points. For example: `http://www.genesyslab.com`

- Click OK.

Important

Repeat the procedure above for additional link items. You must increment the Section name for each link item. For example, if you want to define three link items, the Section names are:

- `ga_preferences.navigation_items_0`
- `ga_preferences.navigation_items_1`
- `ga_preferences.navigation_items_2`