



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Administrator Extension Help

Deleting Parameter Group Templates

12/18/2025

Deleting Parameter Group Templates

You cannot delete a Parameter Group Template that is currently deployed.

1. In the header, go to Operations > Operational Parameters > Group Templates.
2. On the Parameter Group Template List panel, select the Parameter Group Template that you want to delete.
3. On the <Parameter Group Template name> panel that is displayed to the right of the Parameter Group Template List panel, click Delete.
4. In the Confirm Deletion dialog box, do one of the following:
 - a. To remove the Parameter Group Template from the database, click OK.
 - b. To keep the Parameter Group Template and not remove it from the database, click Cancel.