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Genesys Administrator Extension Help

Distributing Parameter Group Templates

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Distributing Parameter Group Templates

The Service Provider deploys Parameter Group Templates to tenants. At this point, the Parameter Group Template becomes a Parameter Group and is associated with a Routing Strategy.

1. In the header, go to Operations > Operational Parameters > Group Templates.
2. On the Parameter Group Template List panel, select the Parameter Group Template that you want to deploy.
3. On the <Parameter Group Template name> panel that is displayed to the right of the Parameter Group Template List panel, click Deploy.
4. In the Parameter Group Deployment panel, provide the following information:
 - a. Parameter Group Name — The name that is assigned to this Parameter Group.
 - b. Tenant — The tenant to which this Parameter Group belongs.
 - c. Application — The Routing Strategy that will be used by this tenant and is associated with this Parameter Group. Click Search to select from a list of Routing Strategies.
5. Click Next.
6. In the Tenant panel, select the name of the tenant(s) to which you want to deploy the Parameter Group.
7. Click Next.
8. In the Parameter Group Deployment panel, specify the application(s) that you want to enable on this parameter group by clicking Add.
9. In the Designated Applications panel, select the name of the application(s) that you want to add.
10. Click Next.
11. Preview the deployment in the Summary. If you are satisfied with the deployment, click Finish. To make changes, click Previous.
12. Click Close.

Important

You can **modify** a Parameter Group Template after it has been deployed. For example, you can add, remove, re-order, and/or modify the parameters in an already deployed Parameter Group Template. Once saved, you can synchronize the changes and all Parameter Groups of the Parameter Group Template will be updated to the current structure.