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Genesys Administrator Extension Help

[Schedule Parameter](#)

Schedule Parameter

The Schedule parameter enables users to specify a series of date and time ranges for parameter groups. For example, the Schedule parameter can specify opening and closing hours for each Tenant.

To create a Schedule parameter:

1. In the header, go to `Operations > Operational Parameters > Parameters`.
2. On the `Parameter List` panel, click the `New` button.
3. On the `New` panel that is displayed to the right of the `Parameter List` panel, define the **properties** of the new parameter.
4. In the `Type` field, select `Schedule`. A new section called `Schedule` appears below the `Type` field.
5. In the `Schedule` section, click the `Add` button.
6. In the `Date` panel that appears to the right, select the `Schedule` type. You can select `Date`, to select a specific date, or you can select `Day of Week`, to select a day of the week.

If you select `Date`:

- a. You must select the `Year`, `Month`, `Day`, and `Time Zone` (optional) to apply the Schedule parameter. If you do not select a `Time Zone`, the system's local time zone will be used.
- b. The `Time Ranges` field is optional. This field graphically represents the time range for the Schedule parameter, based on a 24-hour clock. If the `Time Ranges` field is empty, the Schedule parameter will apply to the entire day.
- c. To specify a time range, move your mouse cursor to the time for which you want this Schedule parameter to begin.
- d. Click and drag the mouse cursor to the end time for this Schedule parameter. A box will appear to visually display the times for which this Schedule parameter will apply.
- e. Click the `Save` button.

If you select `Day of Week`:

- a. You must select the `Day of Week` and `Time Zone` (optional) to apply the Schedule parameter. If you do not select a `Time Zone`, the system's local time zone will be used.
 - b. The `Time Ranges` field is optional. This field graphically represents the time range for the Schedule parameter, based on a 24-hour clock. If the `Time Ranges` field is empty, the Schedule parameter will apply to the entire day.
 - c. To specify a time range, move your mouse cursor to the time for which you want this Schedule parameter to begin.
 - d. Click and drag the mouse cursor to the end time for this Schedule parameter. A box will appear to visually display the times for which this Schedule parameter will apply.
 - e. Click the `Save` button.
6. In the `New` panel, do one of the following:
 - To save the new parameter, click the `Save` button.

- To cancel the new parameter and not save it in the database, click the Cancel button.