

GENESYS

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Genesys Administrator Extension Help

Deleting Operational Parameters

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You can delete only Operational Parameters that are not assigned to Parameter Group Templates.

- 1. In the header, go to Operations > Operational Parameters > Parameters.
- 2. On the Parameter List panel, select the parameter that you want to delete.
- 3. On the <parameter name> panel that is displayed to the right of the Parameter List panel, click Delete.
- 4. In the Confirm Deletion dialog box, do one of the following:
 - a. To remove the Operational Parameter from the database, click 0K.
 - b. To keep the Operational Parameter and not remove it from the database, click Cancel.