

GENESYS

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Genesys Administrator Extension Help

Deleting Personalities

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Important

You cannot delete a Personality that is a part of one or more Audio Resource Files.

To delete a personality:

- 1. In the header, go to Operations > Audio Resources > Personalities.
- 2. Select the Personality that you want to delete.
- 3. In the <personality name> panel that is displayed to the right, click Delete.
- 4. In the Confirm Deletion dialog box, do one of the following:
 - a. To remove the Personality from the database, click 0K.
 - b. To keep the Personality and not remove it from the database, click Cancel.