



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Genesys Administrator Extension Help

Plug-In Management

5/4/2025

# Plug-In Management

This panel enables you to view information about the plug-ins that are installed in your environment. It also enables you to modify the settings of those plug-ins.

## Important

Plug-ins can be managed on the local node only when the GAX Application object is of type:

- Generic Genesys Server (when using Management Framework releases 8.1.0 or lower).
- Generic Administrator Extension Server (when using Management Framework releases 8.1.1 or higher).

The Administrator Applications panel lists the applications that are installed in your environment and the host upon which the applications are stored.

Install plug-ins by using the same process as for installing installation packages. For more information, see [Uploading Installation Packages](#).

You can filter the contents of this list in two ways:

- Type the name or partial name of an object in the Quick Filter field.
- Click the Tenant Filter button to open the Tenant filter panel. In this panel, select the check box beside each tenant that you want to select. Use the Quick Filter field in this panel to filter the tenant list.

Click an application to view details in a new panel that opens to the right. The new panel lists the name of the plug-in and its host. Click the Related button and select Plug-ins to view additional details:

- Name—The name of the plug-in
- Version—The version number of the plug-in
- Language—The language used by the user interface of the plug-in
- Provider—The name of the company or user that provided the plug-in
- State—Indicates whether the plug-in is Enabled or Disabled

Click the name of a plug-in to view additional details about the plug-in in a panel that opens to the right. From this panel, you can perform the following actions:

- [Enable or disable the plug-in](#)
- [Modify the settings of the plug-in](#)

### Enabling or Disabling a Plug-In

1. In the header, go to Configuration > Administrator > Plug-in Management.
2. Select an application in the Administrator Applications list.
3. A new panel opens to the right. Click the Related button and select Plug-ins to view which plug-ins are associated with the application.
4. A new panel opens to the right. Select a plug-in in the Plug-in Info list.
5. A new panel opens to the right. Perform one of the following actions:
  - Click the Enable button to enable the plug-in.
  - Click the Disable button to disable the plug-in.

### Modifying the Settings of a Plug-In

1. In the header, go to Configuration > Administrator > Plug-in Management.
2. Select an application in the Administrator Applications list.
3. A new panel opens to the right. Click the Related button and select Plug-ins to view which plug-ins are associated with the application.
4. A new panel opens to the right. Select a plug-in in the Plug-in Info list.
5. A new panel opens to the right. Click the Related button and select Plug-in Options.
6. A new panel opens to the right. The panel displays the options that are associated with the plug-in. Click an option to view more information about the option in a separate panel that opens to the right.
7. When you have finished modifying the option(s), perform one of the following actions:
  - Click the Save button to save your changes.
  - Click the Cancel button to discard your changes.

#### Important

You can only modify existing options for each plug-in from the Plug-in Management panels. You cannot create new options for the plug-ins.