

GENESYS

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Genesys Administrator Extension Help

Prerequisites

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Before you start deploying a Solution Package by using Genesys Administrator Extension, make sure that you have performed the following tasks:

- Install the latest version of Local Control Agent (LCA) on the target hosts. This also installs and configures the Genesys Deployment Agent on each host. Refer to the Framework 8.1 Deployment Guide for instructions.
- Install Java SDK on the target hosts to enable them to process the deployment instructions.
- Upload the necessary IPs into the IP Repository.

Refer to the Genesys Administrator Extension Deployment Guide for a complete list of prerequisites requires for Genesys Administrator Extension and Solution Deployment.