



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Administrator Extension Deployment Guide

Configuring Centralized Logs

5/8/2025

Configuring Centralized Logs

To configure a Centralized Log, do the following:

1. Configure Message server Database Access Point (DAP):
 - a. Create a non-JDBC DAP object which connects the Message Server to log database.
 - b. Specify the log database details in the **DB Info** tab of this DAP.
 - c. Add the Message Server DAP to the Message Server **Connections** tab.
2. Configure GAX DAP for Centralized Logs:
 - a. Create a JDBC DAP object which connects GAX to Log database.
 - b. Specify the log database details in the **DB Info** tab of this DAP.
 - c. Under the **Options** tab, please create a section named **[GAX]** and then create an option named **role** and set the value as auditing.
 - d. Add the GAX DAP for Centralized Log into the **Connections** tab of the GAX application.
 - e. Restart GAX and then access the Centralized Log.

For more information about Centralized Logs, see [Management Framework Deployment Guide](#) and [Framework Database Connectivity Reference Guide](#).