



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Administrator Extension Deployment Guide

Configuration Object Management

Configuration Object Management

Configuration Object Management is responsible for the general management of configuration objects on your system.

Configuration Manager

The **Configuration Manager** window enables the creation and management of system-level configuration objects such as Alarm Conditions, Business Attributes, Hosts, and more. Refer to [Configuration Manager](#) in Genesys Administrator Extension Help for more information.

Agents Window

The Agents window consolidates all aspects of agent management into a streamlined interface. From one window, you can:

- create agents and their associated objects such as Agent Logins, DNs, and Places.
- edit agent information.
- copy, delete, and enable/disable agents, one at a time or in bulk.

Refer to [Agents](#) in Genesys Administrator Extension Help for more information.