GENESYS™

Genesys Administrator Extension Deployment Guide

Configuration Object Management

5/1/2025

Configuration Object Management

Contents

Configuration Object Management role privileges control what tasks a user can perform in the Configuration Object Management module of Genesys Administrator Extension.

Required Privileges

None

Role Privileges

Configuration Manager

[+] Click here to reveal section

> **Important**
>
> Unless otherwise specified, the following roles apply when using both Configuration Manager and Bulk Change Sets.

Access Configmanager	Allows a user to access Configuration Manager. Applies only when using Configuration Manager.
Access to the Application Log Configuration Wizard	Allows a user to access the **Configuration of Logging** window for configuration objects such as Applications, Hosts, and Solutions. Prerequisite: **Modify General Options and State of Applications**, **Modify General Options and State of Hosts**, or **Modify General Options and State of Solutions**.
Administer Users	Allows a user to read and update the Force Password Reset on Next Login option in the User Accounts section. It also allows access to the User Options, Access Control, and Accessible Objects panels. Prerequisite: **Write Users**. Applies only when using Bulk Change Sets. > **Important** > > • The **Force Password Reset on Next Login** option appears only if Genesys Administrator Extension connects to Management Framework version 8.1.1 and above. > > • See the *Genesys Security Deployment*

	Guide for more information about resetting passwords.
Administer Users Password	Allows a user to access the **Change Password** task in the **Accounts > User Accounts** panel. Prerequisite: **Read Users**. Applies only when using Bulk Change Sets. **Important** This role privilege is available only in release 8.1.400.45 or later.
Modify User Password	Allows a user to access the **Change Password** option in the Profile menu. Prerequisite: None. **Important** This role privilege is only available in the 8.1.400.51 release or later.
Read Agent Information	Allows a user to access the **Agent Information** function and to view agent information in the User Accounts section. Prerequisites: None. Applies only when using Bulk Change Sets.
Read Users	Allows a user to access the User Accounts details pane, except for **Force Password Reset on Next Login**, **User Options**, **Access Control**, **Accessible Objects**, and **Agent Information**. Prerequisites: None. Applies only when using Bulk Change Sets.
Write Agent Information	Allows a user to create and update all values on the User Accounts details pane for agents. Prerequisite: **Read Agent Information**. Applies only when using Bulk Change Sets.
Write Users	Allows a user to create and update all values on the User Accounts details pane except for **Force Password Reset on Next Login**, **User Options**, **Access Control**, **Accessible Objects**, and **Agent Information**. Prerequisite: **Read Users**.
Administer Roles	Allows a user to access the **User Options** and **Access Control** buttons. Prerequisite: **Write Roles**. Applies only when using Bulk Change Sets.
Read Roles	Allows a user to only read Roles. The **User Options** and **Access Control** buttons are not displayed. Prerequisite: None.
Write Roles	Allows a user to create, update, and delete Roles. The **User Options** and **Access Control** buttons are not displayed. Prerequisite: **Read Roles**.
Administer Skills	Allows a user to access the **User Options** and **Access Control** buttons. Prerequisite: **Write Skills**. Applies only when using Bulk Change Sets.
Read Skills	Allows a user to only read Skills. The **User Options**

	and **Access Control** buttons are not displayed. Prerequisite: None.
Write Skills	Allows a user to create, update, and delete Skills. The **User Options** and **Access Control** buttons are not displayed. Prerequisite: **Read Skills**. Applies only when using Bulk Change Sets.
Administer Agent Groups	Allows a user to access the **User Options** and **Access Control** buttons. Prerequisite: **Write Agent Groups**. Applies only when using Bulk Change Sets.
Read Agent Groups	Allows a user to only read Agent Groups. The **User Options** and **Access Control** buttons are not displayed. Prerequisite: None.
Write Agent Groups	Allows a user to create, update, and delete Agent Groups. The **User Options** and **Access Control** buttons are not displayed. Prerequisite: **Read Agent Groups**. Applies only to Bulk Change Sets views.
Administer Access Groups	Allows a user to access the **User Options** and **Access Control** buttons. Prerequisite: **Write Access Groups**. Applies only when using Bulk Change Sets.
Read Access Groups	Allows a user to only read Access Groups. The **User Options** and **Access Control** buttons are not displayed. Prerequisite: None.
Write Access Groups	Allows a user to create, update, and delete Access Groups. The **User Options** and **Access Control** buttons are not displayed. Prerequisite: **Read Access Groups**. Applies only when using Bulk Change Sets.
Administer Capacity Rules	Allows a user to access the **User Options** and **Access Control** buttons. Prerequisite: **Write Capacity Rules**. Applies only when using Bulk Change Sets.
Read Capacity Rules	Allows a user to only read Capacity Rules. The **User Options** and **Access Control** buttons are not displayed. Prerequisite: None. Applies only when using Configuration Manager.
Write Capacity Rules	Allows a user to create, update, and delete Capacity Rules. The **User Options** and **Access Control** buttons are not displayed. Prerequisite: **Read Capacity Rules**. Applies only when using Bulk Change Sets.
Administer Bulk Change Sets	Allows a user to access the **User Options** and **Access Control** buttons. In addition, it allows the user to execute Bulk Change Sets. Prerequisite: **Read Bulk Change Sets**. Applies only when using Bulk Change Sets.
Read Bulk Change Sets	Allows a user to only read Bulk Change Sets. The **User Options** and **Access Control** buttons are not displayed. Prerequisite: None. Applies only

	when using Bulk Change Sets.
Write Bulk Change Sets	Allows a user to create, update, and delete Bulk Change Sets. The **User Options** and **Access Control** buttons are not displayed. Prerequisite: **Read Bulk Change Sets**. Applies only when using Bulk Change Sets.

Access Groups

[+] Click here to reveal section

Create/Full Control of Access Groups	Full control for Access Group objects (in Configuration Manager). It allows a user to create, copy, or move an Access Group. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Access Groups**.
Delete Access Groups	Allows a user to delete Access Groups (in Configuration Manager). Prerequisite: **Read Access Groups**.
Modify General Options and State of Access Groups	Allows a user to modify the general options and state of Access Groups (in Configuration Manager). Prerequisite: **Read Access Groups**.
Modify Options/Annex of Access Groups	Allows a user to modify settings in the Options tab of Access Groups (in Configuration Manager) and view the Permissions and Dependencies tabs. Prerequisite: **Read Access Groups**.
Read Access Groups	Allows a user to view Access Groups (in Configuration Manager) in a list and access the object to view its details. Prerequisite: None.

Action Codes

[+] Click here to reveal section

Create/Full Control of Action Codes	Full control for Action Code objects. It allows a user to create, copy, or move an Action Code. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Action Codes**.
Delete Action Codes	Allows a user to delete Action Codes. Prerequisite: **Read Action Codes**.
Modify General Options and State of Action Codes	Allows a user to modify the general options and state of Action Codes. Prerequisite: **Read Action Codes**.
Modify Options/Annex of Action Codes	Allows a user to modify settings in the Options tab of Action Codes and view the Permissions and Dependencies tabs. Prerequisite: **Read Action Codes**.
Read Action Codes	Allows a user to view Action Codes in a list and access the object to view its details. Prerequisite: None.

Agent Groups

[+] Click here to reveal section

Create/Full Control of Agent Groups	Full control for Agent Group objects (in Configuration Manager). It allows a user to create, copy, or move an Agent Group. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Agent Groups**.
Delete Agent Groups	Allows a user to delete Agent Groups (in Configuration Manager). Prerequisite: **Read Agent Groups**.
Modify General Options and State of Agent Groups	Allows a user to modify the general options and state of Agent Groups (in Configuration Manager). Prerequisite: **Read Agent Groups**.
Modify Options/Annex of Agent Groups	Allows a user to modify settings in the Options tab of Agent Groups (in Configuration Manager) and view the Permissions and Dependencies tabs. Prerequisite: **Read Agent Groups**.
Read Agent Groups	Allows a user to view Agent Groups (in Configuration Manager) in a list and access the object to view its details. Prerequisite: None.

Agent Logins

[+] Click here to reveal section

Create/Full Control of Agent Logins	Full control for Agent Login objects. It allows a user to create, copy, or move an Agent Login. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Agent Logins**.
Delete Agent Logins	Allows a user to delete Agent Logins. Prerequisite: **Read Agent Logins**.
Modify General Options and State of Agent Logins	Allows a user to modify the general options and state of Agent Logins. Prerequisite: **Read Agent Logins**.
Modify Options/Annex of Agent Logins	Allows a user to modify settings in the Options tab of Agent Logins and view the Permissions and Dependencies tabs. Prerequisite: **Read Agent Logins**.
Read Agent Logins	Allows a user to view Agent Logins in a list and access the object to view its details. Prerequisite: None.

Alarm Conditions

[+] Click here to reveal section

Create/Full Control of Alarm Conditions	Full control for Alarm Condition objects. It allows a user to create, copy, or move an Alarm Condition. It also allows a user to modify settings in the Permissions tab and view dependencies.

	Prerequisite: **Read Alarm Conditions**.
Delete Alarm Conditions	Allows a user to delete Alarm Conditions. Prerequisite: **Read Alarm Conditions**.
Modify General Options and State of Alarm Conditions	Allows a user to modify the general options and state of Alarm Conditions. Prerequisite: **Read Alarm Conditions**.
Modify Options/Annex of Alarm Conditions	Allows a user to modify settings in the Options tab of Alarm Conditions and view the Permissions and Dependencies tabs. Prerequisite: **Read Alarm Conditions**.
Read Alarm Conditions	Allows a user to view Alarm Conditions in a list and access the object to view its details. Prerequisite: None.

Alarm Scripts

[+] Click here to reveal section

Create/Full Control of Alarm Scripts	Full control for Alarm Condition objects. It allows a user to create, copy, or move an Alarm Condition. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Alarm Scripts**.
Delete Alarm Scripts	Allows a user to delete Alarm Scripts. Prerequisite: **Read Alarm Scripts**.
Modify General Options and State of Alarm Scripts	Allows a user to modify the general options and state of Alarm Scripts. Prerequisite: **Read Alarm Scripts**.
Modify Options/Annex of Alarm Scripts	Allows a user to modify settings in the Options tab of Alarm Scripts and view the Permissions and Dependencies tabs. Prerequisite: **Read Alarm Scripts**.
Read Alarm Scripts	Allows a user to view Alarm Scripts in a list and access the object to view its details. Prerequisite: None.

Applications

[+] Click here to reveal section

Create/Full Control of Applications	Full control for Application objects. It allows a user to create, copy, or move an Application. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Applications**.
Delete Applications	Allows a user to delete Applications. Prerequisite: **Read Applications**.
Modify General Options and State of Applications	Allows a user to modify the general options and state of Applications. Prerequisite: **Read Applications**.
Modify Options/Annex of Applications	Allows a user to modify settings in the Options tab

	of Applications and view the Permissions and Dependencies tabs. Prerequisite: **Read Applications**.
Read Applications	Allows a user to view Applications in a list and access the object to view its details. Prerequisite: None.

Application Templates

[+] Click here to reveal section

Create/Full Control of Application Templates	Full control for Application Template objects. It allows a user to create, copy, or move an Application Template. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Application Templates**.
Delete Application Templates	Allows a user to delete Application Templates. Prerequisite: **Read Application Templates**.
Modify General Options and State of Application Templates	Allows a user to modify the general options and state of Application Templates. Prerequisite: **Read Application Templates**.
Modify Options/Annex of Application Templates	Allows a user to modify settings in the Options tab of Application Templates and view the Permissions and Dependencies tabs. Prerequisite: **Read Application Templates**.
Read Application Templates	Allows a user to view Application Templates in a list and access the object to view its details. Prerequisite: None.

Business Attributes

[+] Click here to reveal section

Create/Full Control of Business Attributes	Full control for Business Attribute objects. It allows a user to create, copy, or move a Business Attribute. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Business Attributes**.
Delete Business Attributes	Allows a user to delete Business Attributes. Prerequisite: **Read Business Attributes**.
Modify General Options and State of Business Attributes	Allows a user to modify the general options and state of Business Attributes. Prerequisite: **Read Business Attributes**.
Modify Options/Annex of Business Attributes	Allows a user to modify settings in the Options tab of Business Attributes and view the Permissions and Dependencies tabs. Prerequisite: **Read Business Attributes**.
Read Business Attributes	Allows a user to view Business Attributes in a list and access the object to view its details. Prerequisite: None.

Business Attribute Values

[+] Click here to reveal section

Create/Full Control of Business Attribute Values	Full control for Business Attribute Value objects. It allows a user to create, copy, or move a Business Attribute Value. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Business Attribute Values**.
Delete Business Attribute Values	Allows a user to delete Business Attribute Values. Prerequisite: **Read Business Attribute Values**.
Modify General Options and State of Business Attribute Values	Allows a user to modify the general options and state of Business Attribute Values. Prerequisite: **Read Business Attribute Values**.
Modify Options/Annex of Business Attribute Values	Allows a user to modify settings in the Options tab of Business Attribute Values and view the Permissions and Dependencies tabs. Prerequisite: **Read Business Attribute Values**.
Read Business Attribute Values	Allows a user to view Business Attribute Values in a list and access the object to view its details. Prerequisite: None.

Calling Lists

[+] Click here to reveal section

Create/Full Control of Calling Lists	Full control for Calling List objects. It allows a user to create, copy, or move a Calling List. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Calling Lists**.
Delete Calling Lists	Allows a user to delete Calling Lists. Prerequisite: **Read Calling Lists**.
Modify General Options and State of Calling Lists	Allows a user to modify the general options and state of Calling Lists. Prerequisite: **Read Calling Lists**.
Modify Options/Annex of Calling Lists	Allows a user to modify settings in the Options tab of Calling Lists and view the Permissions and Dependencies tabs. Prerequisite: **Read Calling Lists**.
Read Calling Lists	Allows a user to view Calling Lists in a list and access the object to view its details. Prerequisite: None.

Campaign Groups

[+] Click here to reveal section

Create/Full Control of Campaign Groups	Full control for Campaign Group objects. It allows a user to create, copy, or move a Campaign Group. It also allows a user to modify settings in the Permissions tab and view dependencies.

	Prerequisite: **Read Campaign Groups**.
Delete Campaign Groups	Allows a user to delete Campaign Groups. Prerequisite: **Read Campaign Groups**.
Modify General Options and State of Campaign Groups	Allows a user to modify the general options and state of Campaign Groups. Prerequisite: **Read Campaign Groups**.
Modify Options/Annex of Campaign Groups	Allows a user to modify settings in the Options tab of Campaign Groups and view the Permissions and Dependencies tabs. Prerequisite: **Read Campaign Groups**.
Read Campaign Groups	Allows a user to view Campaign Groups in a list and access the object to view its details. Prerequisite: None.

Campaigns

[+] Click here to reveal section

Create/Full Control of Campaigns	Full control for Campaign objects. It allows a user to create, copy, or move a Campaign. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Campaigns**.
Delete Campaigns	Allows a user to delete Campaigns. Prerequisite: **Read Campaigns**.
Modify General Options and State of Campaigns	Allows a user to modify the general options and state of Campaigns. Prerequisite: **Read Campaigns**.
Modify Options/Annex of Campaigns	Allows a user to modify settings in the Options tab of Campaigns and view the Permissions and Dependencies tabs. Prerequisite: **Read Campaigns**.
Read Campaigns	Allows a user to view Campaigns in a list and access the object to view its details. Prerequisite: None.

Capacity Rules

[+] Click here to reveal section

Create/Full Control of Capacity Rules	Full control for Capacity Rule objects (in Configuration Manager). It allows a user to create, copy, or move a Capacity Rule. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Capacity Rules**.
Delete Capacity Rules	Allows a user to delete Capacity Rules (in Configuration Manager). Prerequisite: **Read Capacity Rules**.
Modify General Options and State of Capacity Rules	Allows a user to modify the general options and state of Capacity Rules (in Configuration Manager). Prerequisite: **Read Capacity Rules**.

Modify Options/Annex of Capacity Rules	Allows a user to modify settings in the Options tab of Capacity Rules (in Configuration Manager) and view the Permissions and Dependencies tabs. Prerequisite: **Read Capacity Rules**.
Read Capacity Rules	Allows a user to view Capacity Rules (in Configuration Manager) in a list and access the object to view its details. Prerequisite: None.

Configuration Units

[+] Click here to reveal section

Create/Full Control of Configuration Units	Full control for Configuration Units. It allows a user to create, copy, or move a Configuration Unit. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Configuration Units**.
Modify General Options and State of Configuration Units	Allows a user to modify the general options and state of Configuration Units. Prerequisite: **Read Configuration Units**.
Read Configuration Units	Allows a user to view Configuration Units. Prerequisite: None.

DN Groups

[+] Click here to reveal section

Create/Full Control of DN Groups	Full control for DN Group objects. It allows a user to create, copy, or move a DN Group. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read DN Groups**.
Delete DN Groups	Allows a user to delete DN Groups. Prerequisite: **Read DN Groups**.
Modify General Options and State of DN Groups	Allows a user to modify the general options and state of DN Groups. Prerequisite: **Read DN Groups**.
Modify Options/Annex of DN Groups	Allows a user to modify settings in the Options tab of DN Groups and view the Permissions and Dependencies tabs. Prerequisite: **Read DN Groups**.
Read DN Groups	Allows a user to view DN Groups in a list and access the object to view its details. Prerequisite: None.

DNs

[+] Click here to reveal section

Create/Full Control of DNs	Full control for DN objects. It allows a user to create, copy, or move a DN. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read DNs**.

Delete DNs	Allows a user to delete DNs. Prerequisite: **Read DNs**.
Modify General Options and State of DNs	Allows a user to modify the general options and state of DNs. Prerequisite: **Read DNs**.
Modify Options/Annex of DNs	Allows a user to modify settings in the Options tab of DNs and view the Permissions and Dependencies tabs. Prerequisite: **Read DNs**.
Read DNs	Allows a user to view DNs in a list and access the object to view its details. Prerequisite: None.

Fields

[+] Click here to reveal section

Create/Full Control of Fields	Full control for Field objects. It allows a user to create, copy, or move a Field. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Fields**.
Delete Fields	Allows a user to delete Fields. Prerequisite: **Read Fields**.
Modify General Options and State of Fields	Allows a user to modify the general options and state of Fields. Prerequisite: **Read Fields**.
Modify Options/Annex of Fields	Allows a user to modify settings in the Options tab of Fields and view the Permissions and Dependencies tabs. Prerequisite: **Read Fields**.
Read Fields	Allows a user to view Fields in a list and access the object to view its details. Prerequisite: None.

Filters

[+] Click here to reveal section

Create/Full Control of Filters	Full control for Filter objects. It allows a user to create, copy, or move a Filter. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Filters**.
Delete Filters	Allows a user to delete Filters. Prerequisite: **Read Filters**.
Modify General Options and State of Filters	Allows a user to modify the general options and state of Filters. Prerequisite: **Read Filters**.
Modify Options/Annex of Filters	Allows a user to modify settings in the Options tab of Filters and view the Permissions and Dependencies tabs. Prerequisite: **Read Filters**.
Read Filters	Allows a user to view Filters in a list and access the object to view its details. Prerequisite: None.

Folders

[+] Click here to reveal section

Create/Full Control of Folders	Full control for Folders. It allows a user to create,

	copy, or move a Folder. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Folders**.
Modify General Options and State of Folders	Allows a user to modify the general options and state of Folders. Prerequisite: **Read Folders**.
Read Folders	Allows a user to view Folders. Prerequisite: None.

Formats

[+] Click here to reveal section

Create/Full Control of Formats	Full control for Format objects. It allows a user to create, copy, or move a Format. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Formats**.
Delete Formats	Allows a user to delete Formats. Prerequisite: **Read Formats**.
Modify General Options and State of Formats	Allows a user to modify the general options and state of Formats. Prerequisite: **Read Formats**.
Modify Options/Annex of Formats	Allows a user to modify settings in the Options tab of Formats and view the Permissions and Dependencies tabs. Prerequisite: **Read Formats**.
Read Formats	Allows a user to view Formats in a list and access the object to view its details. Prerequisite: None.

Hosts

[+] Click here to reveal section

Access Hosts Checkports	Allows a user to use the **Check Ports** feature for Host objects in Configuration Manager. Prerequisite: **Read Hosts**.
Create/Full Control of Hosts	Full control for Host objects. It allows a user to create, copy, or move a Host. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Hosts**.
Delete Hosts	Allows a user to delete Hosts. Prerequisite: **Read Hosts**.
Modify General Options and State of Hosts	Allows a user to modify the general options and state of Hosts. Prerequisite: **Read Hosts**.
Modify Options/Annex of Hosts	Allows a user to modify settings in the Options tab of Hosts and view the Permissions and Dependencies tabs. Prerequisite: **Read Hosts**.
Read Hosts	Allows a user to view Hosts in a list and access the object to view its details. Prerequisite: None.

IVR Ports

[+] Click here to reveal section

Create/Full Control of IVR Ports	Full control for IVR Port objects. It allows a user to

	create, copy, or move an IVR Port. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read IVR Ports**.
Delete IVR Ports	Allows a user to delete IVR Ports. Prerequisite: **Read IVR Ports**.
Modify General Options and State of IVR Ports	Allows a user to modify the general options and state of IVR Ports. Prerequisite: **Read IVR Ports**.
Modify Options/Annex of IVR Ports	Allows a user to modify settings in the Options tab of IVR Ports and view the Permissions and Dependencies tabs. Prerequisite: **Read IVR Ports**.
Read IVR Ports	Allows a user to view IVR Ports in a list and access the object to view its details. Prerequisite: None.

IVRs

[+] Click here to reveal section

Create/Full Control of IVRs	Full control for IVR objects. It allows a user to create, copy, or move an IVR. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read IVRs**.
Delete IVRs	Allows a user to delete IVRs. Prerequisite: **Read IVRs**.
Modify General Options and State of IVRs	Allows a user to modify the general options and state of IVRs. Prerequisite: **Read IVRs**.
Modify Options/Annex of IVRs	Allows a user to modify settings in the Options tab of IVRs and view the Permissions and Dependencies tabs. Prerequisite: **Read IVRs**.
Read IVRs	Allows a user to view IVRs in a list and access the object to view its details. Prerequisite: None.

Objective Tables

[+] Click here to reveal section

Create/Full Control of Objective Tables	Full control for Objective Table objects. It allows a user to create, copy, or move an Objective Table. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Objective Tables**.
Delete Objective Tables	Allows a user to delete Objective Tables. Prerequisite: **Read Objective Tables**.
Modify General Options and State of Objective Tables	Allows a user to modify the general options and state of Objective Tables. Prerequisite: **Read Objective Tables**.
Modify Options/Annex of Objective Tables	Allows a user to modify settings in the Options tab of Objective Tables and view the Permissions and Dependencies tabs. Prerequisite: **Read Objective Tables**.
Read Objective Tables	Allows a user to view Objective Tables in a list and access the object to view its details. Prerequisite:

| | None. |

Persons

[+] Click here to reveal section

Create/Full Control of Persons	Full control for Person objects (in Configuration Manager). It allows a user to create, copy, or move a Person. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Persons**.
Delete Persons	Allows a user to delete Persons (in Configuration Manager). Prerequisite: **Read Persons**.
Modify General Options and State of Persons	Allows a user to modify the general options and state of Persons (in Configuration Manager). Prerequisite: **Read Persons**.
Modify Options/Annex of Persons	Allows a user to modify settings in the Options tab of Persons (in Configuration Manager) and view the Permissions and Dependencies tabs. Prerequisite: **Read Persons**.
Read Persons	Allows a user to view Persons (in Configuration Manager) in a list and access the object to view its details. Prerequisite: None.

Place Groups

[+] Click here to reveal section

Create/Full Control of Place Groups	Full control for Place Group objects. It allows a user to create, copy, or move a Place Group. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Place Groups**.
Delete Place Groups	Allows a user to delete Place Groups. Prerequisite: **Read Place Groups**.
Modify General Options and State of Place Groups	Allows a user to modify the general options and state of Place Groups. Prerequisite: **Read Place Groups**.
Modify Options/Annex of Place Groups	Allows a user to modify settings in the Options tab of Place Groups and view the Permissions and Dependencies tabs. Prerequisite: **Read Place Groups**.
Read Place Groups	Allows a user to view Place Groups in a list and access the object to view its details. Prerequisite: None.

Places

[+] Click here to reveal section

Create/Full Control of Places	Full control for Place objects. It allows a user to create, copy, or move a Place. It also allows a user

	to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Places**.
Delete Places	Allows a user to delete Places. Prerequisite: **Read Places**.
Modify General Options and State of Places	Allows a user to modify the general options and state of Places. Prerequisite: **Read Places**.
Modify Options/Annex of Places	Allows a user to modify settings in the Options tab of Places and view the Permissions and Dependencies tabs. Prerequisite: **Read Places**.
Read Places	Allows a user to view Places in a list and access the object to view its details. Prerequisite: None.

Roles

[+] Click here to reveal section

Create/Full Control of Roles	Full control for Role objects (in Configuration Manager). It allows a user to create, copy, or move a Role. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Roles**.
Delete Roles	Allows a user to delete Roles (in Configuration Manager). Prerequisite: **Read Roles**.
Modify General Options and State of Roles	Allows a user to modify the general options and state of Roles (in Configuration Manager). Prerequisite: **Read Roles**.
Modify Options/Annex of Roles	Allows a user to modify settings in the Options tab of Roles (in Configuration Manager) and view the Permissions and Dependencies tabs. Prerequisite: **Read Roles**.
Read Roles	Allows a user to view Roles (in Configuration Manager) in a list and access the object to view its details. Prerequisite: None.

Scripts

[+] Click here to reveal section

Create/Full Control of Scripts	Full control for Script objects. It allows a user to create, copy, or move a Script. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Scripts**.
Delete Scripts	Allows a user to delete Scripts. Prerequisite: **Read Scripts**.
Modify General Options and State of Scripts	Allows a user to modify the general options and state of Scripts. Prerequisite: **Read Scripts**.
Modify Options/Annex of Scripts	Allows a user to modify settings in the Options tab of Scripts and view the Permissions and Dependencies tabs. Prerequisite: **Read Scripts**.
Read Scripts	Allows a user to view Scripts in a list and access the object to view its details. Prerequisite: None.

Sites

[+] Click here to reveal section

Create/Full Control of Sites	Full control for Sites. It allows a user to create, copy, or move a Site. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Sites**.
Modify General Options and State of Sites	Allows a user to modify the general options and state of Sites. Prerequisite: **Read Sites**.
Read Sites	Allows a user to view Sites. Prerequisite: None.

Skills

[+] Click here to reveal section

Create/Full Control of Skills	Full control for Skill objects (in Configuration Manager). It allows a user to create, copy, or move a Skill. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Skills**.
Delete Skills	Allows a user to delete Skills (in Configuration Manager). Prerequisite: **Read Skills**.
Modify General Options and State of Skills	Allows a user to modify the general options and state of Skills (in Configuration Manager). Prerequisite: **Read Skills**.
Modify Options/Annex of Skills	Allows a user to modify settings in the Options tab of Skills (in Configuration Manager) and view the Permissions and Dependencies tabs. Prerequisite: **Read Skills**.
Read Skills	Allows a user to view Skills (in Configuration Manager) in a list and access the object to view its details. Prerequisite: None.

Solutions

[+] Click here to reveal section

Create/Full Control of Solutions	Full control for Solution objects. It allows a user to create, copy, or move a Solution. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Solutions**.
Delete Solutions	Allows a user to delete Solutions. Prerequisite: **Read Solutions**.
Modify General Options and State of Solutions	Allows a user to modify the general options and state of Solutions. Prerequisite: **Read Solutions**.
Modify Options/Annex of Solutions	Allows a user to modify settings in the Options tab of Solutions and view the Permissions and Dependencies tabs. Prerequisite: **Read Solutions**.
Read Solutions	Allows a user to view Solutions in a list and access the object to view its details. Prerequisite: None.

Statistical Days

[+] Click here to reveal section

Create/Full Control of Statistical Days	Full control for Statistical Day objects. It allows a user to create, copy, or move a Statistical Day. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Statistical Days**.
Delete Statistical Days	Allows a user to delete Statistical Days. Prerequisite: **Read Statistical Days**.
Modify General Options and State of Statistical Days	Allows a user to modify the general options and state of Statistical Days. Prerequisite: **Read Statistical Days**.
Modify Options/Annex of Statistical Days	Allows a user to modify settings in the Options tab of Statistical Days and view the Permissions and Dependencies tabs. Prerequisite: **Read Statistical Days**.
Read Statistical Days	Allows a user to view Statistical Days in a list and access the object to view its details. Prerequisite: None.

Statistical Tables

[+] Click here to reveal section

Create/Full Control of Statistical Tables	Full control for Statistical Table objects. It allows a user to create, copy, or move a Statistical Table. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Statistical Tables**.
Delete Statistical Tables	Allows a user to delete Statistical Tables. Prerequisite: **Read Statistical Tables**.
Modify General Options and State of Statistical Tables	Allows a user to modify the general options and state of Statistical Tables. Prerequisite: **Read Statistical Tables**.
Modify Options/Annex of Statistical Tables	Allows a user to modify settings in the Options tab of Statistical Tables and view the Permissions and Dependencies tabs. Prerequisite: **Read Statistical Tables**.
Read Statistical Tables	Allows a user to view Statistical Tables in a list and access the object to view its details. Prerequisite: None.

Switches

[+] Click here to reveal section

Create/Full Control of Switches	Full control for Switch objects. It allows a user to create, copy, or move a Switch. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Switches**.

Delete Switches	Allows a user to delete Switches. Prerequisite: **Read Switches**.
Modify General Options and State of Switches	Allows a user to modify the general options and state of Switches. Prerequisite: **Read Switches**.
Modify Options/Annex of Switches	Allows a user to modify settings in the Options tab of Switches and view the Permissions and Dependencies tabs. Prerequisite: **Read Switches**.
Read Switches	Allows a user to view Switches in a list and access the object to view its details. Prerequisite: None.

Switching Offices

[+] Click here to reveal section

Create/Full Control of Switching Offices	Full control for Switching Office objects. It allows a user to create, copy, or move a Switching Office. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Switching Offices**.
Delete Switching Offices	Allows a user to delete Switching Offices. Prerequisite: **Read Switching Offices**.
Modify General Options and State of Switching Offices	Allows a user to modify the general options and state of Switching Offices. Prerequisite: **Read Switching Offices**.
Modify Options/Annex of Switching Offices	Allows a user to modify settings in the Options tab of Switching Offices and view the Permissions and Dependencies tabs. Prerequisite: **Read Switching Offices**.
Read Switching Offices	Allows a user to view Switching Offices in a list and access the object to view its details. Prerequisite: None.

Table Accesses

[+] Click here to reveal section

Create/Full Control of Table Accesses	Full control for Table Access objects. It allows a user to create, copy, or move a Table Access. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Table Accesses**.
Delete Table Accesses	Allows a user to delete Table Accesses. Prerequisite: **Read Table Accesses**.
Modify General Options and State of Table Accesses	Allows a user to modify the general options and state of Table Accesses. Prerequisite: **Read Table Accesses**.
Modify Options/Annex of Table Accesses	Allows a user to modify settings in the Options tab of Table Accesses and view the Permissions and Dependencies tabs. Prerequisite: **Read Table Accesses**.
Read Table Accesses	Allows a user to view Table Accesses in a list and

	access the object to view its details. Prerequisite: None.

Tenants

[+] Click here to reveal section

Create/Full Control of Tenants	Full control for Tenant objects. It allows a user to create, copy, or move a Tenant. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Tenants**.
Delete Tenants	Allows a user to delete Tenants. Prerequisite: **Read Tenants**.
Modify General Options and State of Tenants	Allows a user to modify the general options and state of Tenants. Prerequisite: **Read Tenants**.
Modify Options/Annex of Tenants	Allows a user to modify settings in the Options tab of Tenants and view the Permissions and Dependencies tabs. Prerequisite: **Read Tenants**.
Read Tenants	Allows a user to view Tenants in a list and access the object to view its details. Prerequisite: None.

Time Zones

[+] Click here to reveal section

Create/Full Control of Time Zones	Full control for Time Zone objects. It allows a user to create, copy, or move a Time Zone. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Time Zones**.
Delete Time Zones	Allows a user to delete Time Zones. Prerequisite: **Read Time Zones**.
Modify General Options and State of Time Zones	Allows a user to modify the general options and state of Time Zones. Prerequisite: **Read Time Zones**.
Modify Options/Annex of Time Zones	Allows a user to modify settings in the Options tab of Time Zones and view the Permissions and Dependencies tabs. Prerequisite: **Read Time Zones**.
Read Time Zones	Allows a user to view Time Zones in a list and access the object to view its details. Prerequisite: None.

Transactions

[+] Click here to reveal section

Create/Full Control of Transactions	Full control for Transaction objects. It allows a user to create, copy, or move a Transaction. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Transactions**.

Delete Transactions	Allows a user to delete Transactions. Prerequisite: **Read Transactions**.
Modify General Options and State of Transactions	Allows a user to modify the general options and state of Transactions. Prerequisite: **Read Transactions**.
Modify Options/Annex of Transactions	Allows a user to modify settings in the Options tab of Transactions and view the Permissions and Dependencies tabs. Prerequisite: **Read Transactions**.
Read Transactions	Allows a user to view Transactions in a list and access the object to view its details. Prerequisite: None.

Treatments

[+] Click here to reveal section

Create/Full Control of Treatments	Full control for Treatment objects. It allows a user to create, copy, or move a Treatment. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Treatments**.
Delete Treatments	Allows a user to delete Treatments. Prerequisite: **Read Treatments**.
Modify General Options and State of Treatments	Allows a user to modify the general options and state of Treatments. Prerequisite: **Read Treatments**.
Modify Options/Annex of Treatments	Allows a user to modify settings in the Options tab of Treatments and view the Permissions and Dependencies tabs. Prerequisite: **Read Treatments**.
Read Treatments	Allows a user to view Treatments in a list and access the object to view its details. Prerequisite: None.

Voice Platform Profiles

[+] Click here to reveal section

Create/Full Control of Voice Platform Profiles	Full control for Voice Platform Profile objects. It allows a user to create, copy, or move a Voice Platform Profile. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Voice Platform Profiles**.
Delete Voice Platform Profiles	Allows a user to delete Voice Platform Profiles. Prerequisite: **Read Voice Platform Profiles**.
Modify General Options and State of Voice Platform Profiles	Allows a user to modify the general options and state of Voice Platform Profiles. Prerequisite: **Read Voice Platform Profiles**.
Modify Options/Annex of Voice Platform Profiles	Allows a user to modify settings in the Options tab of Voice Platform Profiles and view the Permissions

	and Dependencies tabs. Prerequisite: **Read Voice Platform Profiles**.
Read Voice Platform Profiles	Allows a user to view Voice Platform Profiles in a list and access the object to view its details. Prerequisite: None.

Voice Prompts

[+] Click here to reveal section

Create/Full Control of Voice Prompts	Full control for Voice Prompt objects. It allows a user to create, copy, or move a Voice Prompt. It also allows a user to modify settings in the Permissions tab and view dependencies. Prerequisite: **Read Voice Prompts**.
Delete Voice Prompts	Allows a user to delete Voice Prompts. Prerequisite: **Read Voice Prompts**.
Modify General Options and State of Voice Prompts	Allows a user to modify the general options and state of Voice Prompts. Prerequisite: **Read Voice Prompts**.
Modify Options/Annex of Voice Prompts	Allows a user to modify settings in the Options tab of Voice Prompts and view the Permissions and Dependencies tabs. Prerequisite: **Read Voice Prompts**.
Read Voice Prompts	Allows a user to view Voice Prompts in a list and access the object to view its details. Prerequisite: None.

System Dashboard

[+] Click here to reveal section

Clear Active Alarms	Allows a user to clear active alarms in the **Alarms** tab of the System Dashboard.
Access Alarm Conditions Test	Allows a user to access the **Activate Alarm** function in the **Alarm Conditions** window. Prerequisite: **Read Alarm Conditions**
Start Applications	Allows a user to start applications by using the System Dashboard.
Stop Applications	Allows a user to stop applications by using the System Dashboard.
Switch Applications Mode	Allows a user to access the **Switch Mode** function when using the System Dashboard.
Start Solutions	Allows a user to start solutions by using the System Dashboard.
Stop Solutions	Allows a user to stop solutions by using the System Dashboard.