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Genesys Administrator Extension Deployment Guide

Deployment Issues

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Deployment Issues

Using Setup Mode

If you are unable to use GAX after you have used **Setup Mode** to deploy it, you probably encountered some interruption during the deployment. Any interruption in the Setup Mode process might result in only partial and incomplete configuration of your environment.

To resolve this, reset Configuration Server and the Configuration Database to their initial values. Stop any running Configuration Server processes. Then restart the deployment, using Setup Mode, from scratch.

Recommendation: When deploying GAX to an existing Management Framework deployment, make sure that the host property of the Configuration Server application is set.