

GENESYS[®]

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Genesys Administrator Extension Deployment Guide

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Genesys Administrator Extension Deployment Guide

Genesys Administrator Extension (GAX), part of the Genesys Framework, is a web-based graphical user interface (GUI) that provides advanced administrative and operational functionality that is targeted to Hosted Service Providers as well as Enterprise customers.

This document contains the following information:

Overview Solution Deployment Configuration Object Management	Setting up GAX Deployment Task Summary Managing Plug-ins
Architecture	Upgrading GAX
Accessing GAX	Troubleshooting Including:
Logging In Logging in to Genesys Administrator from GAX	Required Permissions Memory Issues Browser Issues
GAX Role Privileges Including:	GAX Configuration Options Including:

Operational Parameter Management Solution Deployment

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