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Genesys Administrator Extension Help

Plug-In Management

Plug-In Management

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This panel enables you to view information about the plug-ins that are installed in your environment. It also enables you to modify the settings of those plug-ins.

Important

Plug-ins can be managed on the local node only when the GAX Application object is of type:

- **Generic Genesys Server** (when using Management Framework releases 8.1.0 or lower).
- **Generic Administrator Server** (when using Management Framework releases 8.1.1 or higher).

Installing Plug-ins

Install plug-ins using the same process as for installing installation packages. For more information, see [Uploading Installation Packages](#).

Viewing Installed Plug-ins

To see what Plug-ins are installed in your environment, select **Plug-In Management** from the **Administration** menu in the GAX Header. The **Administrator Applications** panel lists the applications that are installed in your environment and the host upon which the applications are stored. Use the **Quick Filter** field to filter the list.

In the **Administrator Applications** panel, click the name of an application to view plugins related to that application. The **Plug-in Info** panel shows the following information about each plugin:

- **Name**—The name of the plug-in
- **Version**—The version number of the plug-in
- **Language**—The language used by the user interface of the plug-in
- **Provider**—The name of the company or user that provided the plug-in
- **State**—Indicates whether the plug-in is **Enabled** or **Disabled**

To view additional information about a plug-in, click the name of a plug-in. In the <plug-in name> panel, you can also [enable or disable](#) the plug-in or [modify the settings](#) of the plug-in.

Changing the State of a Plug-in

Procedure: Enabling or Disabling a Plug-In

Steps

1. Select an application in the **Administrator Applications** panel.
2. In the Plug-in Info panel, select a plug-in in the **Plug-in Info** list.
3. In the <plug-in name> panel, click **Enable** or **Disable** (as appropriate) to enable or disable the plug-in.

Modifying the Options of a Plug-in

Important

You can modify only existing options for each plug-in from the **Plug-in Management** panels. You cannot create new options for the plug-ins.

Procedure: Modifying the Options of a Plug-In

Steps

1. Select an application in the **Administrator Applications** list.
2. In the Plug-in Info panel, select a plug-in in the **Plug-in Info** list.
3. In the <plug-in name> panel, click the gear wheel and select **Plug-in Options** to display the configuration options for this plug-in.
4. In the **Plug-in Options** panel, click a **Key** name to view details about the option, and modify its value, if necessary.

5. When you are finished making any changes, click **Save** to save any changes, or click **Cancel** to discard any changes.