Genesys Administrator Extension Help

Provisioning Aids

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Provisioning Aids

Genesys Administrator Extension provides several provisioning aids to speed up the provisioning process, as follows:

- **Bulk Provisioning of Configuration Objects:** You can create, remove, or update multiple objects of some types by importing the information from a file prepared outside of GAX. Optionally, you can also download current information, for objects that you select, into a comma separated value (CSV) format that you can edit as required and then upload back into Genesys Administrator Extension.

- **Bulk Provisioning of Configuration Options:** You can create, remove, or update configuration options of all object types by importing the information from a file prepared outside of GAX. Optionally, you can also download current information, for objects that you select, into a comma separated value (CSV) format that you can edit as required and then upload it back into Genesys Administrator Extension.

- **Managing Configuration Options for Multiple Objects:** You can add, remove, or modify options and option values for a group of objects that you select.

- **Cloning Objects:** You can create close copies of an existing object, with some properties and options set to the same values as the original object.

- **Bulk Change Sets:** You can add or remove multiple Users at once. This is an older functionality; Genesys recommends that you use the bulk import/export functionalities described above.