



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Administrator Extension Deployment Guide

Genesys Administrator Extension Deployment Guide

5/2/2025

Contents

- 1 Genesys Administrator Extension Deployment Guide
 - 1.1 Overview
 - 1.2 Setting up GAX
 - 1.3 Accessing GAX
 - 1.4 Troubleshooting
 - 1.5 GAX Role Privileges
 - 1.6 GAX Configuration Options

Genesys Administrator Extension Deployment Guide

Genesys Administrator Extension (GAX), part of the Genesys Framework, is a web-based graphical user interface (GUI) that provides advanced administrative and operational functionality that is targeted to Hosted Service Providers as well as Enterprise customers.

This document contains the following information:

Overview

[Solution Deployment](#)
[Configuration Object Management](#)
[Architecture](#)

Setting up GAX

[Deployment Task Summary](#)
[Managing Plug-ins](#)
[Upgrading GAX](#)

Accessing GAX

[Logging In](#)
[Logging in to Genesys Administrator from GAX](#)

Troubleshooting

Including:

[Required Permissions](#)
[Memory Issues](#)
[Browser Issues](#)

GAX Role Privileges

Including:

GAX Configuration Options

Including:

Operational Parameter Management
Solution Deployment
Configuration Object Management

general Section
arm Section
log Section