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Genesys Administrator Extension Deployment Guide

Logging In to Genesys Administrator from GAX

12/16/2025

Logging In to Genesys Administrator from GAX

You can access Genesys Administrator from GAX by using the **gax-ga** plug-in that is part of the core plug-ins that are installed when you install GAX. Your role, and the credentials that you use to log in to GAX, must enable you to access Genesys Administrator.

Important

This feature is deprecated starting from GAX 9.0.100.*.

To log in to Genesys Administrator from GAX, do the following:

1. Log in to GAX using your GAX credentials.
2. In the Profile menu, select **Genesys Administrator**. This menu option is visible only if you have the necessary permissions and privileges to access Genesys Administrator.
3. In the Genesys Administrator log in dialog box, enter your GAX credentials and click **Log in**.

Genesys Administrator is launched in a new browser tab or window. The content that is displayed depends on your privileges and access.

Note: If you log out of Genesys Administrator, you can continue to use GAX. If you log out of GAX, you are also logged out of Genesys Administrator.