Genesys Administrator Extension Deployment Guide

Starting and Stopping GAX

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Starting and Stopping GAX

There are several ways to start and stop GAX, depending on your operating system.

Linux

Linux users can start and stop GAX by using one of the following methods:

- The System Dashboard in GAX.
- Genesys Administrator
- Solution Control Interface (SCI)

Refer to product-specific documentation for details on how to start and stop an Application.

Windows

Windows users can start and stop GAX by using one of the following methods:

- The System Dashboard in GAX.
- Genesys Administrator
- Solution Control Interface (SCI)
- Restarting the GAX Windows Service

Refer to product-specific documentation for details on how to start and stop an Application.

> ### Important
> You cannot use the GAX System Dashboard to stop the GAX instance you are currently using.