GENESYS™

Genesys Administrator Extension Help

Deployed Solutions

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Deployed Solutions

Contents

The **Deployed Solutions** screen displays a list of solution packages that have been deployed and that you have the required role privileges to view. The **Deployed Solution List** table provides the following information about each deployed solution:

- **Name**—The name of the solution package.
- **Version**—A version number that is assigned by the person who deployed the solution.
- **Progress**—A graphical indicator of the progress of each deployment.
- **Current**—Indicates the solution package is the latest successful deployment for the tenant.
- **Profile**—The profile type of the solution.
- **State**—Indicates whether the deployment succeeded or failed.
- **Deployed by Tenant**—The name of the tenant that deployed the solution.
- **Deployed by User**—The login name of the person who deployed the solution.
- **Started**—The date and time at which the deployment of the solution was started.
- **Ended**—The date and time at which the deployment of the solution finished.
- **Key**—The tenant that received the deployed solution.

Tenancy Permission Settings

Solution Deployment respects tenancy permission settings. You can access only those objects that you have been granted permission to access.

You can filter the contents of this list in two ways:

- Type the name or partial name of an object in the **Quick Filter** field.
- Click the **Tenant Filter** button to open the **Tenant filter** panel. In this panel, click the check box(es) beside the tenants that you want to select. Use the **Quick Filter** field in this panel to filter the tenant list.

Sort the solutions in the list by clicking a column head. Clicking a column head a second time reverses the sort order.

Other Actions

The **Deployed Solutions** screen also features the following actions:

- To refresh the list at any time, click **Refresh**.
- To view deployment information for a deployment instance, click a solution definition file in the list. Deployment information for that deployment instance is displayed to the right of the list.
- To remove a deployment instance from the list, click **Delete**. This does not delete the solution definition file from the database; it just removes the corresponding history item from the list that is displayed in

this screen.

- To redeploy an already deployed solution definition file or to restart a previously run deployment, click **Redeploy**. This launches the deployment wizard and populates its fields with the values that were used to deploy the solution definition file. You can alter these values, as required. You will have to provide your credentials for the deployment; these values are not populated.

- To export a file that contains the properties, summary, and actions of a deployed solution for auditing purposes, select a Deployed Solution and click **Export**.

- View the change history of the Deployment in the **Deployment Log** panel by clicking the **Related** button and selecting **Deployment Log**.

During a deployment, the **Actions** panel is displayed to the right of the **Deployed Solution List**. During the deployment, actions are listed as they are completed. After the deployment is complete, you can view the list in its entirety by scrolling through it.

> ## Important
> You cannot use the **Redeploy** button to redeploy a solution definition that has been deleted.