



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys App Automation Platform Deployment Guide

Genesys App Automation Platform Deployment Guide

12/16/2025

Genesys App Automation Platform Deployment Guide

Welcome to the Genesys App Automation Platform Deployment Guide.

This document describes the necessary steps to complete a new installation of the Genesys App Automation Platform (GAAP) software or upgrade an existing version. It pertains to installing or upgrading to GAAP version 3.5.000.08 (also known as *Nolan*).

Select one of the scenarios below:

- [New Installation](#)
- [Upgrading an Existing Installation](#)