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Genesys Intelligent Automation Help

[Export](#)

Export

You can use the **Export** view to export various module details in XML format. You can also download any previously uploaded audio prompts.

To export files:

1. Click **Export** in the navigation bar to access the **Export** view.
2. In the **What to Export** section, select one of the following options:
 - **Export Everything** – Include all callflows, uploaded grammars, product-specific settings, and uploaded audio files.
 - **Export Prompts Only** – Include uploaded audio files, which includes those that are part of the callflow and those that are product-specific.
 - **Export Product-Specific Data and Prompts Only** – Unlike **Export Everything**, this option excludes callflow information, static prompts, and grammars.
3. In the **Modules to Export** section, select which Modules you want to export. You can select multiple modules by holding the **Ctrl** key on your keyboard as you click modules.
4. In the **Export Options** section, enable the **Use Production Version of Each Module** check box to export the production version of the module, or disable the check box to export the test version of the module.
5. Click **Export**.

Important

If a module is modified after import and exported to a different environment, the **Link** blocks to other modules become empty. To avoid this, export all apps and modules even if only one module was modified.