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# Genesys Intelligent Automation Reference Guide

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**9.x Genesys Intelligent Automation** is part of 9.x, which can include component releases from both 9.1.x, 9.0.x, and 8.5.x code streams. See [Genesys Intelligent Automation](#) to check which component releases are part of 9.x. **intelligent Workload Distribution** is part of 9.x, which can include component releases from both 9.1.x, 9.0.x, and 8.5.x code streams. See [intelligent Workload Distribution](#) to check which component releases are part of 9.x.

This document provides useful reference information pertaining to your Genesys Intelligent Automation deployment.

## About Intelligent Automation

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## Features of Intelligent Automation

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[Using WebIVR MicroApps](#)  
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[Using Bots](#)  
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## Hive-off Processes

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