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Genesys Intelligent Automation Videos

Intelligent Automation Videos

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Intelligent Automation Videos

This page collects videos related to Genesys Intelligent Automation.

New features in 9.0.108

The 9.0.108 release includes:

- [New Custom Natural Language Menu Microapp](#)
- Support for specifying domain-specific [phrase hints](#) as a way to provide context and to improve speech recognition

[Link to video](#)

New Features in 9.0.107

The 9.0.107 release includes:

- Support for [Microsoft Bot Framework](#)

[Link to video](#)

- Support for [Follow up intents](#)

[Link to video](#)