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Genesys Intelligent Automation Help

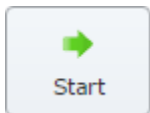
[Start Block](#)

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Start Block

Important

This page is only applicable to users with the role **Application Designer**.



A **Start** block indicates the start point of an application or module. Therefore, all applications and modules have a **Start** block. This block automatically appears in the callflow of any new application or module.

A secondary purpose of a **Start** block is to read attached data fields from a CTI-enabled system. You can specify the names of the fields you want to read, and the values are stored as variables that can be accessed in your callflow using **Script** blocks.

Start blocks cannot be removed from a callflow.