Genesys Intelligent Automation Help

Document Change History

12/12/2025

Contents

Document Change History

This page summarizes the changes made in this document for release 9.0.0.

Changes in release 9.0.004.01

- Added page Logging In.
- Expanded description of **Force User to Change Password on Next Login** field when creating users.
- Added new **Configuration Server Tenant DBID** field when creating companies.
- Added description of Working with module parameters in Applications and Modules.

Changes in release 9.0.003.00

- Added page describing Apple Business Chat.

Changes in release 9.0.002.00

There were no changes in this document for release 9.0.002.00

Changes in release 9.0.001.01

There were no changes in this document for release 9.0.001.01

Changes in release 9.0.000.01

- Genesys App Automation Platform has been renamed Genesys Intelligent Automation. Note that some folder and path names still include GAAP and/or SpeechStorm, and these will be rebranded as the product evolves.
- Enhancements to iHub are described on the Integration and the Using iHub pages. Some existing material on these pages has been clarified.
- Customer journey enhancements are described on the Reports page.