API Reference

Genesys Co-browse API Reference

4/16/2025

Genesys Co-browse API Reference

Welcome to the *Genesys Co-browse 8.1 API Reference*. This document provides you with the information you need to use the Genesys Co-browse APIs. See the summary of chapters below.

History REST API

Use this API to find information about past Co-browse sessions.

History REST API

Realtime API

Use this CometD and REST API to manage current Co-browse sessions.

Realtime API

JavaScript API

The JavaScript API allows you to customize the Co-browse JavaScript application.

Overview

Configuration API

Co-browse API

Chat API

External Media API