

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

API Reference

JavaScript API

JavaScript API

The JavaScript API allows you to customize the Co-browse JavaScript application. The JavaScript API is split into the following parts:

- Configuration API—used to configure Co-browse and its integration with other media. Also used to subscribe to the main Co-browse JavaScript API and the Chat API.
- Co-browse API—the main Co-browse API. It provides methods and callbacks to work with Co-browse and can be used to implement a custom UI for co-browsing.
- Chat API—API of the built-in Chat widget. Can be used to customize the widget and to access the lower level Chat Service API.
- External Media API—allows you to integrate Co-browse with a custom chat, WebRTC or any other JavaScript based media.

API Reference 2