GENESYS™

Deployment Guide

CCPulse+ Templates

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CCPulse+ Templates

Genesys Co-browse includes templates for CCPulse+. To set up and use the CCPulse+ templates see the following pages:

- Setting Up Reporting Templates in CCPulse+—procedures to make the Co-browse templates available from CCPulse+.
- CCPulse+ Templates Overview—description of each Co-browse CCPulse+ template.