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# Deployment Guide

## Installing and Deploying Genesys Co-browse

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## Important

Genesys recommends that you first install Co-browse in a test environment. This will allow you to customize and test Co-browse before moving it to your production environment.

Objective	Related procedures and actions
1. Prepare your deployment.	Review <a href="#">Related Components</a> and <a href="#">Sizing Information</a> .
2. Install Genesys Co-browse Server.	See <a href="#">Install Genesys Co-browse Server</a> for details.
3. Install the related plug-in for Workspace Desktop Edition.	Install the Genesys Co-browse Plug-in for Workspace Desktop Edition. See <a href="#">Install the Genesys Co-browse Plug-in for Workspace Desktop Edition</a> . <b>Optional:</b> <a href="#">Configure token-based agent authentication</a> .
4. If you are using Genesys Workspace Web Edition, configure it to work with Co-browse.	See <a href="#">Configure Genesys Workspace Web Edition to Work with Co-browse</a> for configuration details.
5. Load the certificate and private keys into the Java and Jetty keystores.	See <a href="#">Loading Certificate for SSL</a> for details.
6. Configure <a href="#">allowedOrigins</a> and <a href="#">allowedExternalDomains</a> .	As a security best practice, configure the <a href="#">allowedOrigins</a> and <a href="#">allowedExternalDomains</a> options to control which websites can access your Co-browse server and which external resources Co-browse server may proxy. Additionally, consider configuring the <a href="#">allowedThirdPartyDomains</a> option to control which third-party iframes agents can view.
7. Add the Co-browse JavaScript snippet to your website.	See <a href="#">Website Instrumentation</a> for details.
8. Configure a cluster of Co-browse servers.	See <a href="#">Configure a Cluster of Co-browse Servers</a> for details.
9. Start and stop Genesys Co-browse Server.	See <a href="#">Start and Stop Genesys Co-browse Server</a> for details.
10. Import the reporting templates.	You can use the provided Genesys Co-browse Sample Reporting Templates for real-time and historical reporting. See <a href="#">Genesys Co-browse Reporting Templates</a> for details.

Objective	Related procedures and actions
11. Test and troubleshoot.	Complete the procedures on the <a href="#">Testing and Troubleshooting the Co-browse Solution</a> page to ensure that your Co-browse solution is properly configured. This page also provides solutions to common problems that you might encounter while testing the Co-browse solution.