

# **GENESYS**

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## Deployment Guide

**Tested Browsers** 

### Tested Browsers

The following is a list of all Genesys-tested browsers for both web and mobile.

#### **Important**

If you do not see your device/OS/browser combination listed below, please contact Genesys support. Help will be decided on a per-case basis.

Support for the device/OS/browser combinations listed below will only be available for as long as Genesys labs can properly reproduce the issue.

Please let Genesys know of any issues you encounter with any of our tested browsers.

#### Tip

For a list of all supported devices for Genesys Widgets, see Genesys Widgets - Tested Browsers.

#### Web Browsers

- Microsoft Internet Explorer 11
- Google Chrome 47+
- Firefox 43+
- Safari 8+
- · Microsoft Edge

#### Mobile Browsers

OS Family	Device	Operating System	Browser	Release Version	Known Limitations
Android	Galaxy S7	Android 6	Chrome 58	Co-browse Server 8.5.101.02	n/a
	Galaxy Tab 4 10.1	Android 4.4	Chrome 58	Co-browse Server	n/a

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OS Family	Device	Operating System	Browser	Release Version	Known Limitations
				8.5.101.02	
	Nexus 7 Tab	Android 6	Chrome 58	Co-browse Server 8.5.101.02	n/a
	Nexus 9 Tab	Android 5.1	Chrome 58	Co-browse Server 8.5.101.02	n/a
iOS	iPhone 6S Plus	iOS 9	Safari	Co-browse Server 8.5.101.02	n/a
	iPad Air 2	iOS 8	Safari	Co-browse Server 8.5.101.02	n/a
	iPad Pro	iOS 9.3	Safari	Co-browse Server 8.5.101.02	n/a
	iPad Pro	iOS 10.3	Safari	Co-browse Server 8.5.101.02	n/a

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