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Deployment Guide

slave Section

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localization

Default value:

Valid Values: String containing a valid URL

Changes Take Effect: Immediately

URL used to load external localization file. This file should be a JSON file hosted on a server with JSONP support (For example, the Co-browse server. See [Serving JSONP](#)). By default, the built-in English localization is used. For more information about localization, see [Localization—Localizing the agent UI](#).

cssPatchUrl

Default value:

Valid Values: String containing a valid URL

Changes Take Effect: Immediately

URL used to load an external CSS file that is applied to the agent side representation of the page seen by the user. May be used to solve [CSS synchronization issues](#).

theme

Default value: wde

Valid Values:

- `iws`—theme matching the look and feel of Interaction Workspace 8.1.
- `wde`—theme matching the look and feel of Workspace Desktop Edition.
- `wde-hc`—theme matching the **High Contrast** theme in Workspace Desktop Edition.

Changes Take Effect: Immediately

Name of theme applied to the agent UI.

disableWebSockets

Default value: `false`

Valid Values:

- `true`—disable WebSockets
- `false`—do not disable WebSockets

Changes Take Effect: Immediately

This option will disable WebSocket communication.

Important

Use of this option in production is **not** recommended as it may have a significant impact on performance. See [Public JavaScript API#disableWebSockets](#) for the analogous option for the customer side and more details.

externalJS

Default value:

Valid Values: String containing a valid URL

Changes Take Effect: Immediately (after agent page reloads)

This option specifies the URL of an additional JavaScript file that will be loaded and executed on the agent side.

wweOrigins

Default value:

Valid Values: A comma-separated list of origins. For example, `http://my-web-server-1,http://my-web-server-2`.

Changes Take Effect: Immediately (after agent page reloads)

Available since Co-browse Server **8.5.003.04**.

Configures the list of Workspace Web Edition origins used by agents. This option enables communication with Workspace Web Edition so an agent does not automatically become **inactive** when using the Co-browse iframe.

An origin consists of a protocol and domain. Optionally, you may include the port, username, and password in an origin. For example, if agents open Workspace Web Edition from `https://htcc.genhtcc.com/ui/ad/v1/index.html`, then you should set this option to `https://htcc.genhtcc.com`.

allowedThirdPartyDomains

Default Value: Empty

Valid Values: Empty, *, or a comma-separated list of origins. Example value:

`https://site.com,http://test.site.org:8080`

Changes Take Effect: For new Co-browse sessions

Use this option to enable iframes from specific third-party domains for agents. By default, all third-party iframes in a website are disabled for agents. For example, if your website contains an iframe pointing to `https://third-party-site.com/a-page.html`, the iframe does not load for agents unless you list `https://third-party-site.com` in this option. You can also leave this option empty or set it to *:

- Empty—disables all third-party domains for agents.
- *—allows all third-party domains. Note that even if all third-party domains are allowed, JavaScript execution is always disabled in third-party iframes for the agent's browser.

When configuring third-party domains, you must list each subdomain separately. For example, <https://third-party-site.com> does not include <https://subdomain.third-party-site.com>. You must list both to enable them.

password

Default Value: None

Valid Values: String with 16 characters

Changes Take Effect: Immediately for co-browse sessions started after change

Added in: Co-browse Server 8.5.102.02

Specifies the token used to [authenticate](#) communication between Co-browse Server and Workspace Desktop Edition.