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Developer's Guide

Using Attached Data to Customize Business Processes

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You can use Co-browse-related attached data to organize Business Processes against Chat or Voice interactions. For details, please refer to the following documents:

- [Composer Documentation](#)
- [eServices 8.1 User's Guide](#)
- [Universal Routing 8.1 Strategy Samples](#)
- [Universal Routing 8.1 Business Process User's Guide](#)