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# Help

[Getting Started](#)

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# Getting Started

Getting started with Genesys Co-browse includes launching the application and logging in.

- **Launching** the Workspace Desktop Edition application.
- **Login**—The first view that you see. It enables you to identify yourself and, if required, enter additional login data based on your role or the technical environment.

## Launching Workspace Desktop Edition

There are two ways to launch the application:

From the **Start** menu, select **All Programs > Genesys Solutions > Workspace Desktop Edition > Workspace Desktop Edition**.

Or:

Double-click the **Workspace Desktop Edition** icon on your desktop:



The Workspace Desktop Edition **Login dialog box** is displayed.

After you authenticate, Workspace Desktop Edition might automatically update your session if new tasks are assigned to you or if the application is updated.

## Login

After **launching** Workspace Desktop Edition, the **Login** dialog box is what you first see.

To identify yourself:

1. Enter your user name in the **User Name** field.
2. Enter your password in the **Password** field.
3. Click **Log In** to authenticate yourself on the system.

### Important

See the [Workspace Desktop Edition Help](#) for information about the **More/Less** options in the **Login** dialog box.

The **Workspace Desktop Edition Main Window** (or the Gadget view) opens immediately after you click **Log In**.