GENESYS™

API Reference

Genesys Co-browse API Reference

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Welcome to the *Genesys Co-browse 9.0 API Reference*. This document provides you with the information you need to use the Genesys Co-browse APIs. See the summary of chapters below.

History REST API

Use this API to find information about past Co-browse sessions.

History REST API

Realtime API

Use this CometD and REST API to manage current Co-browse sessions.

Realtime API

JavaScript API

The JavaScript API allows you to customize the Co-browse JavaScript application.

Overview

Configuration API

Co-browse API

External Media API