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Deployment Guide

CCPulse+ Templates

12/16/2025

CCPulse+ Templates

Important

CCPulse+ and DMA Reporting Templates have been deprecated in 9.0.0 and will be discontinued in a future release.

Genesys Co-browse includes templates for CCPulse+. To set up and use the CCPulse+ templates see the following pages:

- [Setting Up Reporting Templates in CCPulse+](#)—procedures to make the Co-browse templates available from CCPulse+.
- [CCPulse+ Templates Overview](#)—description of each Co-browse CCPulse+ template.