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# Deployment Guide

Setting Up Reporting Templates in CCPulse+

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# Setting Up Reporting Templates in CCPulse+

## Important

CCPulse+ and DMA Reporting Templates have been deprecated in 9.0.0 and will be discontinued in a future release.

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Genesys Co-browse includes templates for real-time and historical reporting. Before working with the templates, you must first import configuration options from the following files, located in the Genesys Co-browse Sample Reporting Templates root directory:

- `StatProfile.cfg` — used for the Stat Server application object. It contains the necessary configuration options, statistics, and filters.
- `CCPulseProfile.cfg` — used for the CCPulse+ application object.

## Import Configuration Options for Stat Server and CCPulse+

### Start of procedure

1. Open Genesys Administrator and navigate to **PROVISIONING > Environment > Applications**.
2. Select your Stat Server Application and click **Edit**.
3. In the **Options** tab, click **Import**. The **Import Options** dialog opens.
4. Click **Yes**. The **Click 'Add' and choose a file with configuration options to import** dialog opens.
5. Click **Add**. The **Choose File to Upload** window opens.
6. Choose the `StatProfile.cfg` from the root directory of Genesys Co-browse Sample Reporting Templates and click **Open**. The configuration options for the Co-browse reporting templates are imported.
7. Click **Save & Close**.
8. **Mandatory:** Restart your Stat Server Application.
9. **Mandatory:** Reopen your Data Modeling Assistant.
10. Select your CCPulse+ Application and click **Edit**.
11. Complete steps 3-7. Be sure to import the `CCPulseProfile.cfg` in step 6.
12. **Mandatory:** Reopen your CCPulse+.

### End of procedure

### Next Steps

See [CCPulse+ Templates Overview](#).