

## **GENESYS**

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## Deployment Guide

Genesys Co-browse Reporting Templates

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## **Important**

CCPulse+ and DMA Reporting Templates have been deprecated in 9.0.0 and will be discontinued in a future release.

Co-browse comes with reporting templates for Pulse, CCPulse+, and DMA. See the following pages to set up and use the Co-browse reporting templates:

- Pulse Reporting Templates
- CCPulse+ and DMA Reporting Templates

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