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Deployment Guide

cluster Section

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url

Important

The **url** option is mandatory.

Default Value: None

Valid Values: Valid HTTP or HTTPS absolute URL

Changes Take Effect: Immediately

Specifies the HTTP(S) URL of the Co-browse cluster, for example, `http://[host]:[port]/cobrowse`. Typically, the value is the URL of the load balancer. Set this value when you [create your Co-browse Cluster Application](#). Since Co-browse 8.5.0, you can set the **url** value to an HTTP or HTTPS based URL.

Important

In Co-browse 8.5.002+, only the agent side directly uses the cluster URL. The end user (customer) side uses the URL provided in the [Website Instrumentation](#). You can have two load balancers, an internal load balancer for agents which you specify in this option and a public load balancer for end users to use in the JS instrumentation. Depending on your infrastructure's setup, two load balancers may benefit traffic.

Tip

The **secureURL** and **useSecureConnection** options were discontinued starting with Co-browse 8.5.0 because HTTPS URLs can now be configured from the **url** option.

serverUrl

Important

- The **serverUrl** option is **not** mandatory in most cases while the **url** option above is always mandatory.
- You must leave **serverUrl** empty when using Workspace *Desktop* Edition as the agent application.
- You must specify **serverUrl** when using Workspace *Web* Edition as the agent application.

Default Value: None

Valid Values: Any valid public URL. The URL must point to a Co-browse web application such as `http(s)://<host>:<port>/cobrowse` and should not include a trailing slash.

Changes Take Effect: For new Co-browse sessions

This option is used to configure URL-Based Stickiness. For more information on routing all requests from the customer and agent sides to the same Co-browse node within a given session (that is, *sticking* to the same node), see [Stickiness](#).