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Help

[Co-browse Plug-in for Workspace Desktop Edition Help](#)

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Co-browse Plug-in for Workspace Desktop Edition Help

Workspace Desktop Edition (Workspace) is a modular, customizable application that enables you to handle contact-center interactions, monitor contact-center and personal key performance indicators, and consult with your colleagues.

A set of plug-ins enables you to work with various interactions. This Help contains information about how to handle Genesys Co-browse sessions during Chat and Voice interactions.