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# Genesys Customer Experience Insights Project Guide

User Data Call Survey folder

5/11/2025

# User Data Call Survey folder

The User Data Call Survey folder contains numerous objects that enable the organization and filtering of Info Mart data related to call surveys.

Many folders contain Custom folders, which are not described in this document; custom folders are provided to store any custom objects.

## User Data Call Survey folder and subfolders

This folder contains the following root folder and subfolders.

- [User Data Call Survey](#)

### **Folder:** User Data Call Survey

**Introduced:** 9.0.013.00

**Description:** Objects in this folder enable the organization and filtering of Info Mart data based on user data call survey dimensions. Refer to [Using Attached Data](#) in the *Genesys CX Insights User's Guide* for information about how to use elements in this folder.

**Metrics:**

- There are no metrics in this folder

**Attributes:**

- |                               |                                 |                                 |
|-------------------------------|---------------------------------|---------------------------------|
| • <a href="#">Agent Score</a> | • <a href="#">Company Score</a> | • <a href="#">Product Score</a> |
| • <a href="#">Call Score</a>  | • <a href="#">IQ1 - IQ4</a>     | • <a href="#">SQ1 - SQ2</a>     |

Reports built primarily from the objects in the User Data Call Survey folder and subfolders

*No results*