

GENESYS

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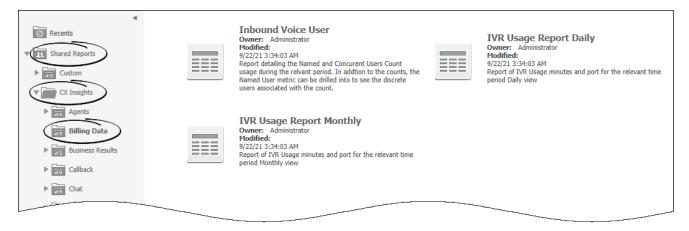
Genesys Customer Experience Insights User's Guide

Billing Data reports

Billing Data reports

This page describes reports you can use to learn more about customer billing data.

About Billing Data reports



The following reports are available in the **CX Insights** > **Billing Data** folder:

- Inbound Voice User
- IVR Usage Report

Related Topics:

- · Go back to the complete list of available reports.
- Learn how to understand and use reports.
- · Learn how to create or customize reports.